

Getting Started New User

MyLanguageLabs™

Fall 2013

STEP 1: Before You Register

1. Complete the Browser Tune-Up



Go to www.mylanguagelabs.com and click **Browser Tune-up**.

This will confirm that you have met the **System Requirements** and have the necessary free plug-ins on your computer.

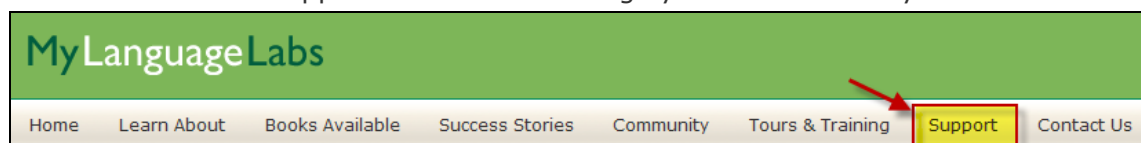
If you do NOT use a supported browser, you will NOT be able to sign in to your MyLanguageLabs.

System Requirements:

Select **Support** then **System Requirements**

(<http://mylanguagelabs.com/support/system-requirements.html>) to view the most up-to-date information on supported browsers.

Pearson tests each supported browser thoroughly for use with a MyLab.



2. Enable Pop-Up Blockers

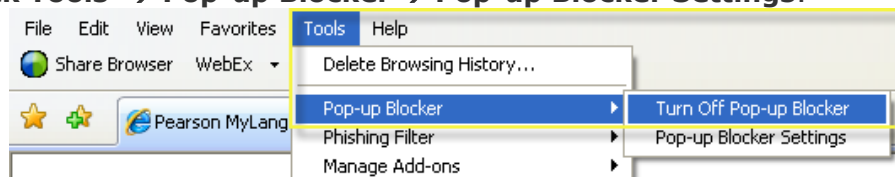
Are you clicking on an activity or link inside the course and "nothing happens"?

Some browsers will block all pop-ups—even those you want!

To allow pop-ups in your *MyLanguageLab* course, open your browser and do the following (there may be some variations with each browser):

For PC USERS:

1. Click Tools → Pop-up Blocker → Pop-up Blocker Settings.



2. When prompted for "**Address of Website to allow**", enter: ***.pegasus2.pearsoned.com**
(If you have downloaded a **third-party (Google, Yahoo, AOL, etc.) pop-up blocker/toolbar** make sure you turn the pop-up blocker off on that toolbar in addition to your browser pop-up blocker.)

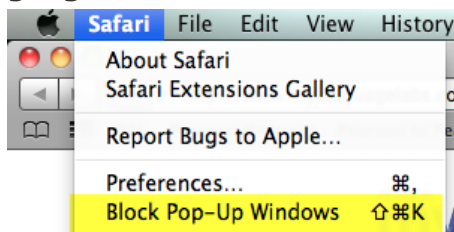
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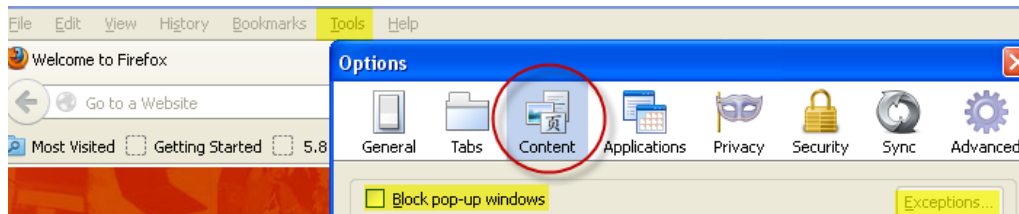
FOR MAC USERS:

1. Click **Safari**. Make sure “**Block Pop-Up Windows**” is **unchecked** while working in MyLanguageLabs.



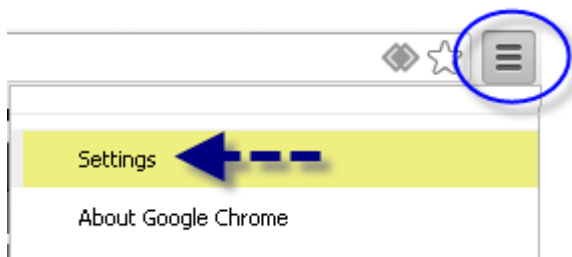
FOR FIREFOX USERS:

1. Click **Firefox**. A new box will open. Choose the Content tab. You will see “Block pop-up windows.”
2. Either uncheck that box to turn off your pop up blocker or choose exceptions and enter in *.pegasus2.pearsoned.com. Click “Allow” then Close.

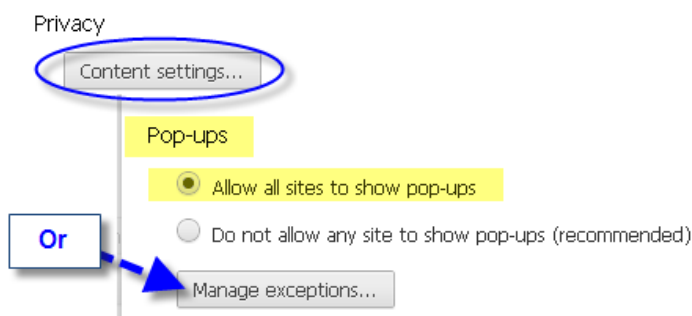


FOR GOOGLE CHROME USERS:

1. Click the Settings Menu



2. Advanced Settings
3. Privacy



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3. Confirm that you have the following needed to register:

- Your Instructor's Course ID** _____

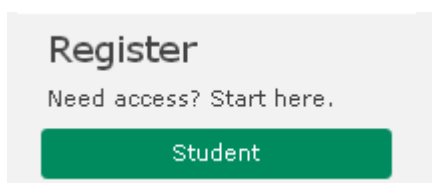
(Note: The Course ID must be entered exactly as it is provided to you including typing the hyphen "-" and using all capital letters.)

- Student Access Code** - packaged with your text or available standalone at the bookstore. (You may also purchase instant access online at www.mylanguagelabs.com).

- Valid Email Address**

STEP 2: Register for Your Course

1. Go to www.mylanguagelabs.com and click **Student** under "Register."



2. Choose one of the following: **Yes, I have an access code** or **No, I need to buy access**.

Then follow the registration instructions.

Do you have an access code?

An access code may have been included with your textbook or in a Student Access Card/Kit available from your campus bookstore.

Your access code may look like this:

SIMPLE-FRILL-TONLE-WEIRS-CHOIR-FLEES

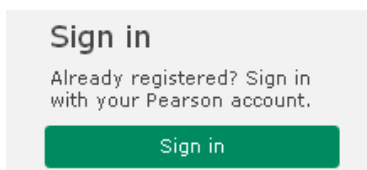
If you do not have an access code, you can buy access with a credit card or PayPal account.

- Yes, I have an access code
 No, I need to buy access

STEP 3: Sign in and Enroll in Your Course

Return to www.mylanguagelabs.com.

- Click **Sign in** under "Sign in"



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- Enter the *username* and *password* you created as part of registration.

Enter Your Username and Password

Username

Password

Remember username on this computer

- Click **Enroll in Course**



- Enter **Course ID** (provided by your instructor)
(Note: The Course ID must be entered exactly as it is provided to you including typing the hyphen "-" and using all capital letters.)

Course ID * *Required

A Sample Course ID looks like: CRSWE90-10000000378

Note: The instructor is the only person who can provide your Course ID. If you do not have a Course ID, please contact your instructor to obtain your Course ID.

- **Success!** You will now have access to your course materials!

STEP 4: Set Your Time Zone

- Click **My Profile** after signing in to your course.

- Select your **Time zone** from the menu.

Time zone

Select your time zone preference

Time zone *

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(Your Time Zone Profile will be saved in your account for future courses; you can update your time zone at any time)

Pearson Technical Support

Need Help Registering?

If you have any questions or issues registering for your course, please go to:
247pearsoned.custhelp.com

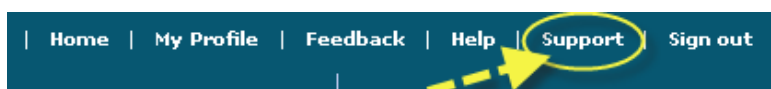
Here you can search for answers, email or chat 24/7 with our customer technical support staff.

Student Tech Support Phone Line: 1-800-677-6337

Monday through Friday, 12:00 P.M. to 8:00 P.M. EST

Need help once you are enrolled in your instructor's course?

Once you are you logged into your MyLanguageLabs course and have any questions or issues, please click on the **SUPPORT** link in the upper right hand corner of your course:



Using the MyLanguageLab:

There is also **how-to** help inside the course!

Click **User Guide** on the toolbar within the course to watch a video or read a PDF.

