

# Library Remote Services

May 8 - 14, 2020

## Ask Us Online Help Service

**36** total questions answered by MC research and teaching librarians:

- 72% were research related questions
- 22 questions were asked by students
- 7 questions were from faculty
- 25 questions were asked via chat

## Chat Librarians Activities

- 10 questions (8 student and 2 faculty) were answered by chat librarians from another institution after hours.

# Library Remote Services

May 1- 7, 2020

## Library

- Number of Website Page Views: 6,260
- Number of Website Visitors: 2,388
- Research Guides and Course Pages Views: 3,146
- Number of Log-ins to E-Resources: 4,689
- RaptorSearch: Number of Searches: 9,367
- New E-books added to Library collection: 129