
MONTGOMERY COLLEGE GOVERNANCE
STUDENT SERVICES & SUCCESS COUNCIL MEETING
Tuesday, September 20, 2022 3:00 – 5:00 P.M.
Zoom
MINUTES

Attendees

- Members Present: Sergio Washington, Ernest Cartledge, Tonya Mason, Amanda Lebleu, Judy Taylor, Kelly Livernoche, Jessame Ferguson, Najah Mills, Tyler McClenithan, Michael Simone
- Members Absent: Luc Desir, Andrew Krieger, Daniel Robert Trujillo, Eunice Melo
- Guests: Clevette Ridguard, Dr. Kimberly McNair

Call to Order

Chair Washington called the meeting to order at 3:02 p.m.

Constituent Concerns

Jessame shared that she is planning to do student focus groups to learn how students would like to learn Information Literacy skills. The General Education (GenEd) program has several competencies and Information Literacy is one of them. The rubric that GenEd classes use to assess Information Literacy was updated last year, so Jessame is particularly interested in finding out what students think about those skills, including their interests and dispositions towards learning them. She is working on the documents outlining the study now and the IRB form. She would be interested in help recruiting BIPOC students to participate in the focus groups, particularly BIPOC male students. BIPOC = Black, Indigenous, and People Of Color.

Approval of Minutes

The May 5, 2022 meeting minutes were approved.

Chair's Report

Chair Washington shared information from the recent College Council meeting. Highlights included:

- Department of Labor grant to increase students of color in the IT field
- Hispanic Heritage Month events
- Sept 28 Town Hall meeting with President Williams, submit questions by 9/21/22
- New COVID booster with the variant included, available for everyone.
- There is still a vaccine and mask requirement (in instructional spaces).
 - What have people heard about the mask and vaccine requirement?
 - Concerns expressed:
 - The wording seems to leave it up to the individual and that means there's conflicting understanding about the requirements.
 - Faculty and staff are put in a difficult situation to ask students to put their mask on in the classrooms and learning spaces all day.
 - Concerns about the mask requirement going away, and health of faculty being compromised.
 - Students signed up for classes knowing there was a mask requirement, so immune-compromised students expect people to be masked in the classroom.
 - Tonya Mason clarified that people should be expected to follow the policy set forth at the beginning of the fall semester. The expectation is that the policy wouldn't be changed mid-semester. All students are expected to wear a mask in instructional spaces and in the classroom. Individuals can ask people to wear masks in their offices also.

Chair Washington mentioned that recording of the meeting is happening for minutes, and will be destroyed after notes are finalized.

Chair Washington confirmed there was no unfinished business before moving on to new business.

New Business

Chair Washington shared the results of the SS&SC members survey about areas of focus for SS&SC 2022-23 goals. Members shared ideas for increasing student knowledge of services available. The council discussed specific details on what to focus on and began outlining SMART goals. Two ideas drafted were:

- Highlighting college resources and share more information in the form of advertising campaign to communicate with students.
- Increase awareness of specific resources.

Strategic Enrollment Management with Dr. Kimberly McNair

- Provided an overview of what to expect with updates to Student Enrollment Management (SEM) planning.
- SEM is comprehensive, systematic, and involves the whole institution to achieve our enrollment goals.
- It aligns MC so we are all headed in the same direction.
- Examples of SEM activities include recruiting and retaining students through a variety of ways, such as outreach, teaching and learning, assessment & data analysis, policies & procedures, and creating a sense of belonging.
- Departments should think about how they can connect to SEM.
- The plan they are working on now will likely cover 2023-2025.
- In response to some questions, Dr. McNair mentioned national trends that show less students going to college. There are two enrollment trends at MC that not all colleges see: white student enrollment decreasing and students of color increasing.
- The influencer (parents, etc.) often have the most impact on where students do go to college.
- There is now an admitted student webpage <https://www.montgomerycollege.edu/admitted-students/> and it is included in the student welcome letter. This links to where they can get information for any next steps.
- They have also increased the information in Ocelot chatbot so students can get answers on key topics like financial aid, admissions, registration, and enrollment.

Agenda Items for Next Meeting

None raised.

Announcements & Adjournment

Winter schedule will be viable on Sept. 26 and registration opens on October 10.

The Rockville Club Rush which will include a resource fair will be on campus on September 28.

The TP/SS Resource Fair will be September 22.

Meeting adjourned at 4:47 p.m.

Next Meeting

October 18, 2022 at 3:00 P.M.

Jessame Ferguson

Student Services and Success Council Secretary