

Welcome to Accudemia

A New Scheduling System for Student Support

Elysse T. Meredith, Ph.D.

Writing, Reading, and Language Center (Germantown)

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What is Accudemia?

- A scheduling system for tutoring and coaching
- A platform for synchronous and asynchronous virtual tutoring
- Accessible at montgomerycollege.accudemia.net

Who uses Accudemia?

- Achieving the Promise Academy
- Academic Success Center (TP/SS)
- Ackerman Learning Center (RV)
- MAPEL Center (GT)
- Math Learning Center (TP/SS)
- Science Learning Center (GT)
- Science Learning Center (TP/SS)
- Virtual STEM Learning Center
- Writing, Reading, and Language Center (GT)
- Writing, Reading, and Language Center (RV)
- Writing, Reading, and Language Center (TP/SS)
- Virtual Writing, Reading, and Language Center

Why use Accudemia?

Ease of access!

- One-stop-shop for students using ATPA, ASC, WRLCs, and STEM learning centers
- Mobile apps for students (iOS and Android)
- Faculty have access to their students' usage

Student View

Accudemia x +

← → ↻ 🔒 montgomerycollege.accudemia.net/private/home?Referer= 🔍 Guest (2) ⋮

Montgomery College Home Session Logs Appointments Reports Book\$mart

MC MONTGOMERY COLLEGE Welcome back, [redacted]!
Administration Web Portal

02. Virtual Writing, Reading, and Language Center

Announcements

College News

[View Full Announcement](#)

Welcome to Your Learning Centers!

Montgomery College Learning Centers are committed to student success, self-efficacy, and engagement with the college community. For more information on the Learning Centers, [click here](#).

How to Make an Appointment

Use the drop-down menu in the upper right-hand corner to access information about each learning center.

To make an **appointment** for **virtual services, the Academic Success Center, the Virtual STEM Learning Center, and the Writing, Reading, and Language Centers**, click "Appointments" in the top menu. Then select "Create New Appointment." **On-campus services for science, technology, engineering, mathematics, statistics, and accounting** are walk-in only and do not require appointments.

Our Social Justice Promise

Montgomery College learning centers are committed to equity and anti-racism in policy and practice. We strive to be welcoming and affirming spaces. We believe Black lives matter and stand with our DACA and Dreamer students. We seek to ensure equal access for students with disabilities and provide a brave space for the LGBTQ+ community. We promote a growth mindset and commit to meeting students where they are.

Center News

Welcome to the Virtual Writing, Reading, and Language Center!

What Kind of Tutoring Is Available?

The Virtual WRLC offers two kinds of virtual tutoring (written feedback and Zoom tutoring):

- **What is Written Feedback?** Written Feedback is **asynchronous** (you do not speak directly to the tutor). For Written Feedback, students upload their paper to their appointment before the appointment starts. Once the appointment starts, the tutor will review the paper and provide written feedback. At the end of the appointment, the tutor will upload the paper with feedback to the appointment report, which will be automatically sent to the student.
- **What is Zoom Tutoring?** Zoom tutoring is **synchronous** (you speak directly to the tutor) via the Zoom application. Students must have the Zoom application installed and be able to share their paper via screensharing.

Can I use in-person tutoring instead? Yes! When making your appointment, choose the campus specific WRLC (Germantown, Rockville, or TP/SS) instead of the Virtual Writing, Reading, and Language Center (VWRLC). Be sure to double-check the center, campus, and website before making your appointment!

I need help! How can I contact you? Please contact us directly at learningcenters@montgomerycollege.edu. Please include your name, appointment time, and tutor (if possible) when emailing us. Help is available whenever tutors are scheduled.

Policies for students:

- Online/Zoom appointments are up to 45 minutes in length.
- Students can cancel an appointment without penalty up to an hour beforehand.
- An appointment needs to be made at least 30 minutes prior to the start time.
- Students can make an appointment up to one week in advance.
- As resources allow, students can have up to 2 appointments per day and 7 per week but they either are different assignments/courses or the student has to make revisions in between appointments for the same assignment.
- Live appointments will be marked as a "no show" if student is more than 10 minutes late.

Faculty View

The screenshot shows a web browser window with the URL `montgomerycollege.accademia.net/private/home?Referer=`. The page header includes the Montgomery College logo, navigation links (Home, Referrals, Reports, BookSmart), and a user profile dropdown menu labeled "[Name]". A "Welcome back, Administration Web Portal" message is displayed with a dropdown menu set to "All".

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I need help! How can I contact you? Please contact us directly at learningcenters@montgomerycollege.edu. Please include your name, phone number, and email address.

Faculty View

The screenshot shows a web browser window displaying the 'Reports' page for a faculty member. The browser's address bar shows the URL 'montgomerycollege.accudemia.net/Private/Reports/ReportList.aspx'. The page header includes 'Montgomery College' and navigation links for 'Home', 'Referrals', 'Reports', and 'BookSmart'. A search bar is located on the left side of the page, labeled 'Search' and 'REPORT NAME', with a placeholder text 'Type to filter reports...'. The main content area is titled 'Reports' and features a 'View Past Reports' button. Under the heading 'My Reports', there are several report categories listed: 'Activity of my Students', 'Class Attendance', 'Class Absences', 'Center Attendance', 'Tutoring Assessment Results', 'Tutoring Assessment - Detailed', and 'Tutoring Assessment - Detailed (Columns Format)'.

Current Implementation Status

- Piloted in part or whole in Spring 2023 by Germantown and Rockville WRLCs and ATPA
- All constituents began implementing in Summer 2023
- Full usage for Fall 2023

What Accudemia Records

- Some Banner and enrollment data:
 - Student name, M number, email
 - Semester, course, instructor, and CRN
- Session information:
 - Date and time in/out
 - Service
 - Tutor/coach (if applicable)
 - Course (if applicable)

Current State of Data

In progress!



Pilot/implementation data is “dirty”

Moving towards cleaner data

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What Could Happen...

- Analyze usage for scheduling and access in support services
- Integrates with Banner, so many possibilities

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