MONTGOMERY COLLEGE

College Council

Tuesday, October 20, 2026
Zoom
1 – 3 P.M.

Attendees:

- Members present: Angel T Griffin, Angela K Nissing, Angie O Moy, Erik E Swanson (Vice-Chair), Jason A Bruffy, Jin L Khademi, Mark Levine, Paul D Miller (Chair), Stephanie Krasnoff, Surayya S Johnson, Vickie Drake (Secretary)
- Proxies present: N/A
- Members excused: N/A
- Members Absent: Maria Gabrielle Rosales Solano, Tamesha S Robinson
- Invited Guests: Dr. Jermaine F. Williams, Sharon Anthony, Sokol Mato

Call to Order

- The regular meeting was called to order at 1:02 PM by Chair Paul Miller. The Quorum was verified.

Approval of Minutes

- Minutes from the 10/6/2026 meeting were approved as corrected.

Constituent Concerns

- Vice Chair Erik Swanson -
  - Read the full constituent concern submitted at the previous meeting. Ten points discussed including:
    - Your Voice Your MC Employee Climate Survey questions
    - Pay Equity issues
    - Survey committee makeup – what council members were involved?
    - Eligibility concerns
    - Once survey results are announced, what is the accountability for actions?
    - Chair: Moving that to unfinished/new business
  - Dr. Christine Crefton – constituent concern – MC declining in rankings in national and state standings.
    - Moved from 7th to 26th from 2022-2026
    - Now 3rd ranked in Maryland (behind Prince George's and Carroll County)
    - Examining what changed and finding underlying issues and accountability
    - Asking for recording and response
    - Which offices will be tasked with this investigation?

President's Report for October – Guest: Dr. Jermaine F. Williams

- Mark Levine - Germantown campus council has been discussing events and asked if the resources are available for faculty and staff to share

- How are councils sharing the reports?
    - Staff Council – bringing it up during the meeting and then posting it in Teams with guiding questions. The challenge is that the council is made up of quiet members and is not responsive.

Academic Affairs Updates – Guest: Sharon Anthony

- Advising Day is today
- Chair Miller asked for insights from council chairs – what are you hearing?
- Councils – Surayya Johnson – council meeting is later in the month, so we will be behind, hard to share feedback as College Council has already moved on.
    - Suggestion from Chair Miller - Unfinished business will be a good time to discuss feedback about this and other issues
- Chair called on Mark Levine to share insights on Advising Day. Chair Levine attended a panel discussion that was moving with great information shared. Sessions that followed focused on learning specific areas (financial aid, Starfish, etc.)
- Angela Nissing – The event has been a good opportunity to start conversations, especially in breakout sessions, talking about areas they want to learn more about. Attended DSS session.
    - So much to discuss, so little time to connect and engage, how can we encourage this more often, more communication.
- Vickie Drake mentioned that it would be good to have items that could be shared after the event for those centers and libraries that are still in
- Erik Swanson gave a shout out to Sharon Anthony and her efforts
- Sarah Campbell shared about the Achieving the Dream team who is here on the ground
- Sharon Anthony reported on the day – successful. Over 500 attendants across the college came out to the events.
    - Chair Miller asked if there is a way to get staff involved?
        - The staff panel shared front line information.
- Sharon Anthony shared info about transfer fairs, 1277 students reached
- In Person AMP Engagement Activity
    - In person showcase
    - Lessons Learned
    - Critical Next Steps – faculty knowledge, service coordination, career connections
- Guidance for AMP Workgroups:
    - Faculty talking points to share at 3 points in the semester
    - Recommendations:
        - Early semester – baseline knowledge and expectations
        - Mid-semester – current performance to future career
        - Late semester – registration and next steps in academic process
- November focus – Professional Development
    - Create varied and asynchronous options
    - How initiatives connect with each other
    - Other ideas welcome
- Chair Miller: shout out to Katie Mount as well

Slingshot and Food Services – Guest: Sokol Mato

- Presented slide deck
- Food and Dining Services Advisory Committee
    - Meets monthly
    - Members from SGA, Food Service Director, Director of Aux Enterprises, and Op Services Council
- September 2026 Dining trends and updates shared.

    - Microwave locations are now on the dining website
    - 32572 guests were served in September
    - Kitchen inspections, certifications, and vending machine audits were completed
    - Feedback on a 1-5 Lickert scale. Available as a Microsoft Form – not just rating but also issue reporting form. Can be anonymous, or respondents can include contact. QR code on signs and on receipts.
- MC Campus Store
    - Student and Faculty Engagement
    - +100 students attended the virtual new student event about Slingshot Choice
    - New Student Orientations, Raptor Week events, Club Rush, Distribution Hubs, New Faculty Orientation
- Feedback driven changes
    - Removed CAUTION ribbon confusion on Slingshot emails to students – caused students to hesitate to open email from Slingshot, now a "trusted" from address
    - Blackboard Announcement is permanently visible, so it is easy to find the information
    - Social Media Expansion – partnered with the Marketing and Communications team – reach students beyond email and course platform.
        - Digital signs
- Fall 2026 Info
    - 20,919 student materials fulfilled
    - 10,337 students served
    - Financial aid integration is seamless to apply book credits
    - MC Libraries received book lists to support textbook collections
    - WDCE grant funding to get materials
- Student Experience
    - Auto Fulfillment reduced delays and confusion
    - All students have equal access to materials
    - Easy to purchase correct materials
    - Students were able to be ready for class – student success
    - Inventory available – no running out of textbooks
- Winter and Spring orders from faculty and departments are due October 26, 2026, to ensure textbook availability
- Robust communication will continue – MC and Slingshot
    - Feedback
    - Events
- Campus Store Website
    - Robust information
    - Feedback driven
- Questions:
    - Stephanie Krasnoff: 7-week classes – are students getting the same information and any impact?
        - Inside MC info is already out
        - Notifications as orders getting ready
        - Flyers at distribution hubs – will be open for these courses
    - Dr. Surayya Johnson: SA building – food pantry, quick foods are important – is microwave in that building Student Life's? If so, can I give you better location information for the dining website? Sokol will be happy to update.
    - Dr. Angela Nissing: Experience this last semester did not go that smoothly, but new students there is a big learning curve and there are many systems to understand. How do we support these new students? Engagement in person sessions with new students was helpful, flyers and information. But many students do not attend in person, so we will continue virtual orientation. Email communication, social media.

        - Chair Miller: Connect with Sharon Anthony and advising efforts, as well as Student Council.
    - Chair Miller: Fresh Food Vending Pilot? Will circle back

Chair's Report

- Presented Slide Deck and will share with everyone
- Deadlines:
    - October 22 – faculty feedback on 2 GE rubrics
    - October 24 – P&P feedback
    - October 26 - extended YVYMC survey
    - Open Enrollment – 10/26-11/13
        - Alex – advisor
        - Emphasize that all employees must go in to confirm benefits, even if no changes
- Governance Effectiveness Review – kicks off next week
    - Share flyer with councils and constituents
    - Survey – 10/26-11/8
    - Focus Groups – through 11/19, details will be forthcoming
- Priority registration starts 10/26/2026
    - Enrollment is open until the day before the semester sessions start (7-weeks, etc.)
- Reminder to use the templates in the Participatory Governance Teams site.

Committee Reports

- Academic Services Council: interesting conversations about how to make a difference with goal supporting multilingual students
    - Discussions about scheduling. Questions about those, collaboration with AMP groups, not an official goal.
- Germantown Campus Council: student secretary bailed, second student bailed. Recruited and had 5 students expressed interest, have 2 students.
    - Having fun with the council. Pictures in front of the globe, there is a musician member on the council, and we are using his music at the beginning and ending. Have Germantown polo shirts
    - 2 goals – career topics, student employment services, have them come to meetings
        - Recognition events, how.
    - 2 Constituent concerns – after-hours food services, water dispensers – water fountains, flushed systems.
- Rockville Campus Council: goal – work on signs around college – able to replace evacuation signs that were outdated. Ask each member to pick a building and take pictures of what needs to be updated that does not cost a lot of money. Wayfinding, confusion in buildings costs time and causes frustration.
    - Constituent concerns – working through.
    - RV – digital signage updated incorrect map.
    - Chair Miller suggested reaching out to the college-wide wayfinding group. But some needs are building internal signage, not outside. The chair will connect them with the college-wide group.
- Takoma Park/Silver Spring Campus Council:
    - The council had a representative from Student Employment services – gave an informative session about what that office does.
        - Session was enlightening to council members
    - Wayfinding and signage are also of interest of the TPSS council
    - Chair Miller: we will invite the college-wide signage group to a future meeting

        - Center for Teaching and Learning – created student hub, includes information about student employment, if something is missing, please let Paul know.

New Business / Unfinished Business

- Constituent Concerns – coming in.
    - Will be dedicating time to diving into these
- Encourage chairs to use New and Unfinished Business to discuss and work with constituent concerns
- Board Access concern – Chair Miller received a response from Lily Lee, will share those out and we will discuss the information and decide actions.
- YVYMC Survey confidentiality – send responses from Scot Brown, closed
- YVYMC survey questions – pending and open for discussion
    - Vickie Drake motioned, Surayya Johnson seconded, no objections. Chair Miller will send the 8 questions to HRSTM for information.
- YVYMC survey costs – have information, will send out and we will discuss next meeting

Adjournment

Erik Swanson made a motion at **3:02 PM** that the meeting be adjourned. It was seconded by **Surayya Johnson** and passed with unanimous support.

Meeting Adjourned at 3:03 pm

Respectfully submitted by,
Vickie Drake, College Council Secretary