



Staff Council

Thursday, December 11, 2025
Meeting 4
1:00-3:00 p.m., Zoom

MINUTES

Members Present: Nghi Nguyen (Chair), Yvonne Hu-Cotto (Vice Chair), Geraldine Papillero (Secretary), Staci Griffin, Dilrukshi Jayasekera, Jenny Hatleberg, Niffer Gottwald, Nelida Andres, Maria Martinez, Vickie Drake, Betsy Leonard, Brady Patton, Christine Moya Crawford.

Absent: Carlo Sanchez

Proxy: Tamekia Williams for Carlo Sanchez | Carroll Rollman for Dr. Michelle Campbell

Liaison: Dr. Michelle Campbell, Senior Vice President for Advancement and Community Engagement

Guest Speaker(s): Amy C. Crowley, Academic Affairs Special Initiatives Coordinator | Shakenna Adams-Gormley, SED Chair & Antonio Montano, SED Co-Chair

Guests: Angie Moy, Clevette Ridguard, Yvette Taylor

Call to Order

- There was a quorum to conduct business. Nghi Nguyen (Chair) called the meeting to order at 1:03 pm.

Meeting Minutes

- The December 11, 2025, meeting agenda was approved with changes.
- The minutes for November 20, 2025, minutes are approved with changes.

Constituent Concerns

- None

Chair's Report

- See Chair's Report

MC Experience Overview

Amy C. Crowley, Academic Affairs Special Initiatives Coordinator

- One day on each campus

- Monday, March 16, Takoma Park/Silver Spring | March 17, Rockville | Thursday, March 19, Germantown
- Event runs 10:00 a.m.-1:00 p.m.
- Smaller groups, 600 students
- 24 Experiences this past March, looking for at least 30 Experiences
- Volunteer system will be up earlier
- Separate training for tour guides

Staff Enrichment Day Updates

- Wednesday, March 18, 8:00 a.m.-4:00 p.m., Takoma Park/Silver Spring Campus
- Theme: *Exceptional Staff, Extraordinary Impact*
- Inside MC and email communications are out now
- Submissions are opened for Staff Distinguished Award, Workshop Proposals, and Degree.
- Deadline is Friday, February 20th.

Announcement

- Student Panel with College and Student Councils, December 2, 2025.
- Seven students were on the panel.
- **What has been your experience this fall semester at MC?**
 - This semester has been tough because I was very busy. I'm taking classes on two different campuses, and traveling between them can be difficult. However, I'm glad I discovered how many resources are available for students.
- **What areas of support services did you use this semester?**
 - As a Bioscience major, I use the STEM Learning Center (SLC) quite a lot, but I wish it opened a bit earlier.
 - I use the Library frequently, as well as Counseling and Advising.
 - I use Student Life a lot, along with the study rooms. Student Employment Services has also been helpful in improving my résumé and my LinkedIn profile.
 - I use the Library for the quiet space and enjoy checking out books. I also use the Writing Centers, which have been really helpful for getting a second pair of eyes on my writing.
 - I use the gyms on all three campuses. I just wish the Takoma gym had longer hours. It's a great place to de-stress.
- **What was your experience with MC Day Event, Slingshot Choice, other services?**
 - I have some concerns about the Opt-In/Opt-Out process. I personally do not enter my credit card into the system because I am worried about unauthorized charges. In some classes, textbooks are listed as required, but on the first day the instructor may say an online version is available, meaning students may not need to purchase the book at all. This could affect many students. New students who do not regularly check their email may face even bigger issues, especially if their parents' credit card is on

file. I reached out to a faculty member for help with opting out because I did not know how to do it.

- It would have been helpful for the College to post more information about MC Day on social media platforms like Instagram.
- I didn't know much about MC Day, only that classes were canceled.
- Being involved with Student Life helped us learn more about MC Day. There was a link to the schedule, but when I clicked the link, it didn't show anything. The schedule wasn't available until about a week before. Faculty played a big role in helping students understand what MC Day was.
- I was working that day, but students told me the MC Shuttle had a different schedule, which caused a lot of confusion. Many students didn't know about the change and had trouble traveling between campuses.
- The MC Shuttle stopped running earlier than expected. We had Raptor Night at the Rockville Campus around 5:00 PM, but the shuttle wasn't running, so some students who wanted to attend couldn't get there. The College should promote MC Day more effectively because it is more than just a day without classes.
- **What could the institution do to improve your student experience?**
 - There should be more collaboration among the Student Life Offices across all three campuses. Events happen on different campuses, but they are often only promoted locally. Students should be informed about what is happening at all three campuses.
 - We need a stronger sense of "One College." There should be more collaboration and communication across all three campuses. For example, the bookstore is very confusing due to limited communication. Increasing communication will help students fully access the resources available at MC. The most effective approach is personal communication beyond social media, such as visiting classrooms and speaking directly with students about upcoming events.
 - As a Dual Enrollment student, I wish we had more flexibility in choosing our schedules or cohorts. Many of us don't drive, and transportation can be a challenge. For example, having a 1:00 PM class when the only available bus arrives at 8:00 AM. Additionally, communication between Dual Enrollment advisors and high school counselors should be improved. Counselors often don't know enough about the program, and miscommunication frequently occurs between them and the Dual Enrollment advisors.
 - I recommend requiring every student to meet with a Transfer Counselor early in their first semester. Many students end up taking classes that do not transfer to universities. Meeting with a Transfer Counselor early on would help students understand which courses will be accepted by four-year institutions.
- **What is one thing that MC does well for students? What is one thing you'd like to change about MC?**

- I really love the clubs and events. The College has a lot of diversity, so it's important to involve students from different cultural backgrounds and showcase our various student groups.
- I would love to join the soccer team, but it is only offered on the Rockville Campus. It would be helpful to have teams on different campuses. I also hope the College will do more for our F-1 students because it is very difficult for them to access certain opportunities that students with a Green Card can.
- Another area for improvement is the condition of some elevators on the Rockville Campus. There are also other building-related concerns on the Rockville Campus that should be reviewed more closely.
- One request for improvement is the Transfer Fair. It would be helpful to establish more transfer agreements with universities. Students want to learn about a wider range of institutions, as the same universities seem to attend each year. It would be great to invite more universities to participate.

Adjourned

- The meeting adjourned at 2:02 p.m., following a motion by Niffer Gottwald and seconded by Maria Martinez.

NEXT COUNCIL MEETINGS

February 19, March 12, April 16, May 7

Submitted by

Geraldine Papillero, Staff Council Secretary