

Montgomery College Governance

Student Council
Meeting #4
November 2, 2017
4:00 – 6:00 pm
Rockville/SC151

Attended: [Annick Tentchou, Aishah Abdullah, Emily Cho, Timothy Herlihy, Leslie Nwosu, Esi Phiri, Jude Alhashem (proxy for Joy Addae), Jean Yemba (proxy for Leo Elias), Delina Derhane, Luther Lee, Opal]

Call to Order

The meeting was called to order by the chair.

- **Approval of the Agenda**
The agenda was approved unanimously.

Constituent Concerns

None

Approval of the Minutes

The minutes from the previous meeting were approved unanimously.

Chair's Report

The chair shared that at the last college council meeting the Super Sunday idea, presented at the last student council meeting, was voted to be put on the table and to be considered as a recommendation.

Campus President Report

(Takoma Park and Germantown Campus Presidents could not be present)

Rockville - Aishah Abdullah

- Survey
 - Questioned the need and want of tampons and pads in the bathroom
 - Questioned people's perspectives of food in the cafeteria and how often they go
 - Received feedback and constituent concerns
 - Had students rate Starfish
- Nov 13th meeting: Delegate Korman will come and the Senate will give him a "thank you" proclamation for his support of Montgomery College

New Business

Student Experience Survey - Dr. Monica Brown

Dr. Monica Brown was looking for feedback on a survey that will soon be launched to receive feedback from students about their student experience on campus.

Feedback Comments:

- Question 1g: clarify where the “there” is
- Question 2: ask if students would like to see Open Gym hours online
- Question 2: ask if students would like and use a swimming pool
- Question 3: ask if students feel safe in the parking garage (Takoma Park Silver Spring’s parking garage is not on campus)
- Question 4: Include a consideration with utilities in mind
- Question 5: clarify that more than one option can be selected
- Question 5: ask what is the most used form of transportation to MC (instead of just from home)
- Question 8: add a question including online classes
- Question 9: include a “not sure” or “would prefer not to share”
- Question 9: include a select all that apply.
- Question 10: include a “prefer not to answer”
- Question 10e: spell counseling correctly
- Question 10e: Add “personal counseling” services.
- Question 10f: Add an optional answer box explaining an emergency situation
- On question 11f: Add (including physical and mental)
- Question 11c: Add academically unsatisfied

- Question 11: Add other option, with optional answer box
- Question 15: Add optional other box
- Question 20: What if you're providing financial support for people you're not living with?
- Question 20: Add not providing financial support to anyone (not even yourself)

Note:

- If survey is anonymous, "Prefer not to share" answer may be unnecessary
- Make sure other (please specify) option in drop down menu creates a box that is easily accessible (doesn't take you to another page, etc.)

Student Email Update and Management System Identification - Mr. Dang

Mr. Dang discussed the changes about to be made to office 365 student email accounts. The changes are planned to be launched near the middle or end of November. The changes are being made to the "background" system, so the changes may not be significantly different to the eye. One of the main issues is that some students have not been able to get an office 365 email account.

Changes with the new Launch:

- When "forgot password" is selected:
 - More modern looking screen
 - Faster and more efficient
 - Screen is able to be fitted to a mobile device's screen
 - Option to enter phone number and receive a code to reset password (Current system makes student call help center for around 30 minutes)
- Email account expires three years after last class date (Current system expires after two years)
- My MC account will expire after five years from the last interaction on the account

- If a preferred name is entered, the preferred name will apply to the email account (not yet applied to my MC account)

Equity and Inclusion Update - Dr. Sharon Bland

Dr. Sharon Bland presented the “Operating Plan for the Office of Equity and Inclusion” PowerPoint presentation. The presentation discussed the charge of the office, which focused on ten critical areas of work. The presentation also discussed the I.D.E.A.L.S. framework and went over the goals to be accomplished in 2017-2018.

Old Business

Goals Discussion - Annick Tentchou and Tim Herlihy

Shuttle Issues:

1. The late arrival time
2. Students are turned away if shuttle is full

Student Council Survey Draft:

Possible Questions:

1. What is your opinion on the size of the shuttle?
2. On a scale of one to five, how would you rate the music noise level on the shuttle?
3. How often does the shuttle arrive late?
4. On a scale of one to five, how would you rate the reliability of the shuttle?
5. On a scale of one to five, how would you rate the friendliness of the shuttle drivers?
6. Would you recommend this shuttle service to other MC students?
7. What could be most improved about this shuttle service?

Feedback / Possible Additions:

- Have you missed a class because of the shuttle?
- By how many minutes is the bus shuttle late?
- Would you want/need a later shuttle and if so, at what time?
- Do you want/need the shuttle to run more; have around 20 minutes between pick-up times instead of around 30 minutes?
- When do you take the shuttle most often? How crowded is the shuttle at that time?

- Have you ever observed your bus driver speaking or using a phone while driving?

Distribution Idea: Have QR code on shuttle and on shuttle stop

Announcements and Next Agenda Items

The council discussed possibly inviting the director of facilities to our next meeting, and to have some questions prepared for the “Issue of the Tissue” campaign. The council also discussed possibly inviting the student life director to figure out ways to create more student involvement of activities on campus. The council also discussed having tables on each campus to raise awareness about student council.