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## MONTGOMERY COLLEGE GOVERNANCE

Student Council

12/09/2022

Zoom

4:00PM-5:00PM

### Attendees:

- Members present
  - Burgin, Linda
  - Carole Nna Essame, Damaris
  - Guzman, Javier
  - Lavon Hatcher, Jakerria
  - Mindheim, Zachary
  - Shiferaw Geneti, Daniel
  - Shrestha, Swechchha
  - Tran, Emily
  - Tran, Khang
  - Trinh, Tiana

### Invited Guests

- Dr. Marvin Mill- Vice-President of Facilities
- Mark Pace- Manager of Parking and Transportation

### Call to Order

- The regular meeting was called to order at 4:04PM by Chair Swechchha Shrestha.

Meeting called to order at 3:04 PM

### Constituents Concerns

- Linda stated that the April meeting should be moved to April 14

The agenda was approved as written

### Shuttle Concern

- The low funding of the MC Shuttle
  - It is tied to the funding of the board of trustees
  - Javier added that the bus schedule does not fit students' needs
  - Pace the shuttle will run every 90 mins at every stop
- Arrival times of shuttle busses are off
  - The times are due to traffic patterns if more busses are added there would be not enough shuttle e buses for the stops
  - Javier shared that the busses are not showing up and students are not getting to class on time
  - Daniel added that the shuttle is coming in late and sometimes they come earlier and the students are missing the bus.
  - Pace added that during the last week of Oct and the first week of Nov, there were issues with the buses. 1 wouldn't start and 1 would break down. They parked another bus on campus to see help resolve the issue. New operation manager for the bus shuttle and there is a lack of CDL drivers.
- The Shuttle bus does not stay at the stop for the length of which it is said to stay for.
  - The schedule is only for departure times and the shuttle should not leave before the scheduled departure time.
  - There is a shortage of CDL drivers. Every bus that is left early is followed up with members and a solution would come up.

- Arrival time is inconsistent
  - The new spring times will allow buses to come to every 90 mins.
- The app does not work
  - There are specialists to make sure that the app is working
  - The chair asked for a demo of how the app works so students are less confused
    - Pace said he can see what demo they can create.
  - Daniel asked where the information on the app are posted
    - Pace said the app information is on the schedule and the link is on the schedule.
  - Daniel asked where the schedule are posted
    - Pace added all schedules are posted at the stops, and once the shuttle runs through finals week the Spring would be posted. The Spring schedule is posted on the website
  - Khang asked if there anyways you can send an alert to students in a delay
    - Pace said public safety runs the alert, they would run messages from the shuttle to the TV. But the person running it has not gotten the chance.
    - Dr. Mills said you can't use the MC Alerts, but they will work with communications to help with the TV communications
  - Daniel asked if there were alerts on the apps
    - Pace answered there is an alert on the app and that there is traffic. If there is a 5 mins alert, they will not post a message but if there's a greater time delay they will post a message on the app.
  - Linda asked about the ridership across campus
    - Pace answered 224 riders a day Monday- Thursday. On Fridays, 104 a day. The total average is around 200 a day.
- The Shuttle bus schedule is confusing
  - Reads left to right and department time only. Parking and transportation are open to suggestions
- The last bust of TP/SS and Germantown does not come at all
  - P&T has data that shows minimal ridership at this stop at 9 PM and has requested our provider to check the GPS logs to ensure the stop is happening.
  - Swetha asked if there is a way to check if the shuttle is operating
    - Pace said the only way is for him to check after with GPS tracking to see if they ran into problems. The 9 PM will have to be checked when the manager comes in.
- The hours are limited on Fridays
  - There are not a lot of classes on Friday. Classes on Fridays do not run as late as the other days and attendance are much lower.
  - Historically, the shuttle has always ended earlier than other days that have a full schedule of classes
  - The Chair asked about the ridership after 3 PM
    - Pace said after 3 PM it was very low. For November, on Fridays, there were 11 riders for
- Javier asked who they would turn to on campus to help
  - When they are on campus, they have to contact Mr. Mark Pace. He is on the phone on email all the time and all messages get sent to Mr. Pace.
  - 240-567-4213, or via e-mail at [parking@montgomerycollege.edu](mailto:parking@montgomerycollege.edu).
- Dr. Mills understands there have been issues with the CDL drivers and Mr. Pace is on top of it.

#### Mental Health Goal

- There were two meetings for mental health and a mental health initiative on all campuses.
- The last week of April 24th will be the week of mental health initiatives.
- Hosting a meeting in February, in Mid-February and everyone will collect the information, there will be one flyer for all campuses.

#### Chair Report

- There is a library renovation at TPSS. The library will relocate to the P1 building. In spring 2024 the renovations will be completed
- Student Accessibility Survey chance to win a \$50 gift card
- Data is the Sweet Spot. A podcast about how to engage in the MC data
- MC Library Extended Hours. The Library at GT and RV will be closing at 9 PM Mondays through Thursday

Linda Motion to end the meeting Khang second the motion

The meeting adjourned at 3:58

Respectfully submitted by  
Khang Tran, Student Council Secretary