From:	The President
To:	MC Communications List
Subject:	Administrative Office Employee Satisfaction Survey
Date:	Tuesday, April 26, 2011 4:46:35 PM

MONTGOMERY COLLEGE
Office of the President

April 26, 2011

MEMORANDUM

TO: Faculty, Staff, and Administrators

FROM: Dr. DeRionne P. Pollard, President

SUBJECT: Administrative Office Employee Satisfaction Survey

Once again, I want to thank all of you for the good work that you do each and every day.

As we work together in our continuing efforts to provide outstanding services to our students, our community, and to each other, I am asking that each of you take the opportunity to participate in the first annual Administrative Office Employee Satisfaction Survey. This important survey is based upon recommendations from the Employee Engagement Advisory Group (EEAG) – a leadership team consisting of representatives from the Academic Assembly, AAUP, AFSCME, Staff Senate, and administration whose recommendations I adopted in March of this year. This survey will be an important opportunity for all of you to provide valuable feedback in identifying that which you feel is working well at the College, and that which needs further work – all of which, will help us to better plan the future for ourselves, our community, and most importantly for our students.

To provide ample opportunity for you to contribute, this survey will be live beginning April 18th through May 6th and can be found at Take the Survey Now. Please know that your input will be crucial to the success of this effort, and I look forward to seeing your responses, and then in sharing the results with the entire College community.

Let me also share with you that this important work coincides with the efforts of the Service Outreach Support (SOS) committee that was organized earlier this year, as they work to develop a collegewide service creed along with service expectations for all of the central administrative units. More on that important effort as things develop.

Lastly, and for your convenience, should you be interested in reviewing the recommendations of the EEAG please visit http://cms.montgomerycollege.edu/EDU/Department.aspx?id=20342.

Again, thank you all for your dedication to task, and for helping to make Montgomery College the most relevant community college in the nation.