From: <u>DeRionne Pollard, Montgomery College President</u>

To: MC Communications!
Subject: Reflecting on Last Friday

Date: Thursday, May 12, 2016 10:39:13 AM

MONTGOMERY COLLEGE

Office of the President

May 12, 2016

MEMORANDUM

To: Montgomery College Colleagues

From: Dr. DeRionne P. Pollard, President

Subject: Reflecting on Last Friday

I want to thank faculty, staff, and students for your cooperation and patience last Friday during the College lockdown event. This status was invoked in response to a developing situation in the county at a location not near any College campus or facility. Nevertheless, out of an abundance of caution, we—like the school system, libraries, and parks—took action to protect students and employees.

Our Safety and Security Office and our Communications Office worked feverishly to monitor the situation, assess its potential impact on the College, and share decisions and information quickly and broadly. They utilized MC Alert, College e-mail, and social media channels to get the word out.

All members of our community should expect to receive accurate, timely information in useful formats during an emergency. This week I met with my senior leadership team to assess our performance on Friday and we welcome questions, comments, suggestions, or complaints about the process so that any gaps in our emergency communications planning are properly addressed. I encourage you to share your thoughts with Director of Public Safety and Emergency Management Shawn Harrison at shawn.harrison@montgomerycollege.edu. It is through open communication that we will learn from experience and improve our ability to respond optimally during an emergency.

Your safety and security are always paramount in the planning and decisions of the College. Again, I thank you for your attention during the event on Friday.