

From: [DeRionne Pollard, Montgomery College President](#)
To: [DeRionne Pollard, Montgomery College President](#)
Subject: Appointment of Interim Chief Information Officer
Date: Thursday, March 08, 2018 2:00:54 PM

MONTGOMERY COLLEGE
Office of the President

March 8, 2018

MEMORANDUM

To: Montgomery College Colleagues
From: Dr. DeRionne P. Pollard, President
Subject: Appointment of Interim Chief Information Officer

I am pleased to announce the selection of an interim chief information officer (CIO), Jane- Ellen Miller, who will begin her duties on Monday, March 12. Ms. Miller has a wealth of experience in IT management in academic institutions with over 30 years of IT experience in higher education. She spent 20 years with Ellucian in a variety of roles, including regional vice president. In this role, she directed a team of 300 employees, including 22 CIOs across the northeastern United States, spearheading the reorganization of existing accounts and the general management structure. She has led executive teams of CIOs at colleges across the US, providing extensive advising to resolve organizational challenges through effective practices for incorporating technology. She has also developed operational, network, and communication plans; database solutions; and administrative systems' roadmaps. In her work with both private and public colleges, she has led IT strategic planning and implementation initiatives that have improved the student and employee experience while enhancing administrative operations.

I am charging Ms. Miller with leading the completion of several mission-critical projects currently underway, including the upgrade to Banner 9 and the implementation of Workday. A recent memo on the Office of Information Technology (OIT) also detailed numerous other student success solutions that many of us are eagerly awaiting. In addition, she will initiate a comprehensive look at our Office of Information Technology to assure its organizations and functions best match the needs of our students.

In her role at Montgomery College Ms. Miller will have a dual reporting line: she will report directly to me on matters regarding Banner 9 and Workday; she will report to the senior vice president for administrative affairs for daily operational matters. I am making this organizational transition in order to assure the success of our OIT infrastructure and to signal the importance of this work. A timely appointment of an interim CIO was critical to me and to the Board of Trustees to ensure the success of OIT and its projects, which have a profound impact on the College's ability to improve student success. Next year, Ms. Miller will assist and advise the College in hiring a permanent CIO.

Please join me in welcoming Ms. Jane- Ellen Miller to Montgomery College.