

To: Montgomery College Community

From: Dr. Jermaine F. Williams, President

Subject: Welcome New College Ombuds

Date: July 25, 2023

I am pleased to announce the appointment of William "Billy" Struemke as the new college ombuds. Mr. Struemke has served as an ombuds and has experience and training in alternative dispute resolution and mediation. He begins his duties today.

The College has had an ombuds position for nearly a decade. It has served as an important resource for resolving conflicts of any kind. The Office of the Ombuds provides confidential assistance to any employee in mitigating and resolving workplace issues and concerns. The ombuds operates in accordance with the Code of Ethics and Standards of Practice established by the International Ombuds Association, serving in an informal, impartial, and independent manner and maintaining the confidentiality of visitors.

Mr. Struemke has served as the ombuds of Sacred Heart Catholic Cooperative School in Wyoming since 2014. In addition, he is a lieutenant colonel in the Army Reserve and has led cooperation activities and mediation in the Middle East and Europe. Before emphasizing mediation and conflict resolution in his career, Mr. Struemke served as a prosecuting attorney in Wyoming and later as an attorney-mediator focused on family law, juvenile law, and divorce. Mr. Struemke holds a bachelor's degree in political science with a minor in music from Colorado State University and a certificate in human resources management from Cornell University. He has further earned a J.D. from Widener University Law School, and a master of laws degree from Pepperdine Caruso School of Law in international commercial arbitration with an emphasis in mediation.

In addition to providing a safe forum for individual employees to discuss concerns, the Office of the Ombuds contributes to organizational wellness by identifying and sharing trends with senior leadership, issuing an annual report, and making recommendations for change. I look forward to Mr. Struemke's contributions to these important areas of the College.

Please join me in welcoming Mr. Billy Struemke as our new college ombuds. He can be reached at 240-595-0924 or ombuds@montgomerycollege.edu.