

Academic Success Center & Writing, Reading, and Language Center

The Academic Success Center (ASC) is a resource center for students taking courses in the humanities, social sciences, world languages, economics, and education. The resources offered include interactive software, textbook library, video library, food pantry, internet access, and workshops. The Academic Success Center offers in-person, virtual tutoring services for Economics, French, Psychology, Sociology, and Spanish.

The Writing, Reading, and Language Center, Takoma Park/Silver Spring campus (WRLC-TPSS) serves as a resource to students, faculty, and staff and provides academic support services to students in all classes that require reading, writing, speech, and pronunciation in American English and world languages. Services provided include one-to-one and group tutoring, world languages review sessions, specialized workshops, and, when on-campus, access to instructional technology, the Microsoft Office Suite, print services, and various resources assigned by faculty.

During this period of hybrid operations and continued social distancing, the Academic Success Center (ASC) temporarily relocated to the WRLC-TPSS. Operating jointly, the staff of the WRLC-TPSS and ASC collaborated to provide convenient in-person and virtual services to students enrolled in Humanities and Social Sciences courses. To illustrate, students were able to receive content tutoring for courses such as psychology from the ASC and then writing tutoring from the WRLC-TPSS, all in one convenient location. Joint services include virtual and on-campus tutoring, virtual workshops, access to computer labs, and access to a food pantry.

Achievements

- Services offered 7 days/week virtually, including nights and weekends, to meet the needs of students when and where they are
- Services offered in hybrid modality to meet the needs of students both online and on campus
- Joint operations to provide increased academic support for students enrolled in Humanities and Social Sciences courses
- 85.34% overall utilization of available virtual tutoring appointments during Fall 2021; 89.30% utilization after the first two weeks of the semester; 92.90% utilization after midterms. 100% utilization rate for nearly one-third of the semester.
- 8.34% increase in overall utilization from Fall 2020 (78.77%) to Fall 2021 (85.34%)
- 11.14% increase in tutoring sessions from 2020 (3,590) to 2021 (3,990)
- 45.83% increase in workshop offerings from 2020 (48) to 2021 (70)
- 24.3% increase in workshop attendance from 2020 (622) to 2021 (773)