

HOSPITALITY SUPERVISION AND LEADERSHIP CERTIFICATE

Total Credits: 22

Catalog Edition: 2023-2024

Program Description

This program of study is designed for individuals in a lodging or food service operation who wish to supplement or enhance their college degree and receive supervisory/leadership training. Students can customize the program by choosing courses in lodging or food service specialties. **This program can be completed either on campus or online.**

For more information, please visit: <https://www.montgomerycollege.edu/academics/programs/hospitality-management/hospitality-supervision-and-leadership-certificate.html>

To view the Advising Worksheet, please visit <https://www.montgomerycollege.edu/documents/counseling-and-advising/advising-worksheets/current-catalog/233.pdf>

Program Outcomes

Upon completion of this program, a student will be able to:

- Appreciate the complexity of the hospitality industry as a whole.
- Explain general management theory as it applies to hospitality supervision and leadership.
- Enter, with junior standing, a four-year university with a major in hospitality management.
- Enter a management training program in lodging management.
- Demonstrate an ability to work effectively as a member of a team.
- Demonstrate an ability to provide exemplary customer service.
- Demonstrate an ability to perform responsibilities in an ethical manner.
- Be sensitive to the importance of diversity in the hospitality industry.

Program Advisors

Rockville

- Prof. Jana Anderson, 240-567-5159,
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- Prof. Verhonda Sercey, 240-567-5137,
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2023-2024

Program Advising Guide

An Academic Reference Tool for Students

HOSPITALITY SUPERVISION AND LEADERSHIP
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Program Requirements

A suggested course sequence for full-time students follows. All students should review this advising guide and consult an advisor.

Program Requirements

HMGT 100 - Customer Service in the Hospitality Industry *1 semester hour*

HMGT 211 - Supervision and Leadership in the Hospitality Industry *3 semester hours*

HMGT 107 - Food and Beverage Management *3 semester hours*

OR

HMGT 143 - Management of Front Office Operations *3 semester hours*

HMGT 201 - Lodging and Food Service Law *3 semester hours*

HMGT 207 - Legal Issues in Labor Management *3 semester hours*

HMGT 212 - Managing Hospitality Human Resources *3 semester hours*

HMGT 220 - Hotel Operations *3 semester hours*

HMGT Elective *3 semester hours*

Total Credit Hours: 22

This program can be completed either on campus or online.

Transfer Opportunities

Montgomery College has partnerships with multiple four-year institutions and the tools to help you transfer. To learn more, please visit <https://www.montgomerycollege.edu/transfer> or <http://artsys.usmd.edu>.

Get Involved at MC!

Employers and Transfer Institutions are looking for experience outside the classroom.

MC Student Clubs and Organizations: <https://www.montgomerycollege.edu/life-at-mc/student-life/>

Related Careers

Front Office Supervisor, First-line Housekeeping Supervisor.

Career Services

Montgomery College offers a range of services to students and alumni to support the career planning process. To learn more, please visit <https://www.montgomerycollege.edu/career>

Career Coach

A valuable online search tool that will give you the opportunity to explore hundreds of potential careers or job possibilities in Maryland and the Washington D.C. metropolitan area. Get started today on your road to a new future and give it a try. For more information, please visit <https://montgomerycollege.emsicc.com>

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