

# Montgomery College iLrn Tutorial and Guide - German

These are the steps that any student should follow in order to do the following:

1. Create a Quia/iLrn account.
2. Register for courses.
3. Get training and support.

## STEP 1: Creating an account and finding support.

1. Go to <http://solutions.cengage.com/iLrn/HLC/>
2. Click on “Training and Support.” On this site you will find video tutorials and student manuals that will help you in using iLrn. You will also find support emails and phone numbers.

The screenshot shows the iLrn HEINLE LEARNING CENTER website. At the top left is the CENGAGE Learning logo. At the top right are links for 'Login' and 'Free Trial'. The main content area is divided into three columns. The left column has 'World Languages' (with links to iLrn: Heinle Learning Center, Heinle eSAM, iLrn Advance, Key Features, Video, Training and Support, and FAQ) and 'Catalog' (with links for Chinese, French, German, Italian, Japanese, and Spanish). The middle column is titled 'Training and Support' and 'How-to Videos'. It has two sections: 'For Instructors' and 'For Students'. The 'For Instructors' section lists: Create an account, Create a course, Grant Access to Assistants, Navigate the Dashboard and Calendar, Assign Activities, Collaborate with Share III, Track Diagnostic Tests, Grading Overview, Grade an Activity, Access the Testing Program, and iLrn Enhancements. The 'For Students' section lists: Create an account, Easy Upgrade: Upgrading from eSAM to iLrn, Login to my class, View my results, Drop a class or transfer sections, Collaborate with Share III, Manage your Calendar and Assignment List, Utilize Diagnostics Study Section, and Complete a voice activity. The right column has 'User Guides' (with links for Instructor User Guide, Student User Guide, and FAQ), 'Contact Technical Support' (with email bookhelp@quia.com and toll-free number 1-877-282-4400), and 'Digital Course Support' (with a link to Learn More).

3. Now click on the blue “Login” button on the top right of the screen. This will bring you to the login screen. Click on the “create an account” button if you do not have an account. Fill out the form and it will take you to the next step. If you already have an account, simply enter your username and password.

The screenshot shows the user profile page for Christina. At the top left is the HEINLE CENGAGE Learning logo. At the top right are links for Profile, FAQ, Feedback, Technical support, Log out, My workstation, and Bookstore. The main content area has a 'Welcome, Christina!' message with links to Return to workstation and Log out. Below that is a 'First time user?' section with a 'Book key:' input field and a 'Submit' button. To the right is an 'Instructors' section with a list of actions: Adopt books, create classes or create a new account, and Getting started tutorial. Below that is a 'Students' section with a list of actions: Enter book keys and sign up for classes, and Getting started tutorial. At the bottom is a 'Don't have an account yet?' section with a 'Create account' button. The footer contains logos for iLrn HEINLE LEARNING CENTER, HEINLE eSAM powered by Q&A, and iLrn ADVANCE.

The screenshot shows the 'Create Account' form. At the top left is the iLrn HEINLE LEARNING CENTER logo. At the top right are links for Profile, FAQ, Feedback, Technical support, Log out, My workstation, and Bookstore. The form has a 'Create Account' title and a 'help' link. The form fields are: Username\*, Password\*, Confirm Password\*, First Name\* (will appear in course information), Last Name\*, E-Mail Address\*, Confirm E-Mail Address\*, Phone Number, Country (dropdown menu), City, State/Province (dropdown menu), Zip/Postal Code, and Time Zone\* (dropdown menu). A '\*Required' note is at the bottom left. A 'Submit' button is at the bottom.

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## STEP 2: Registering for your class.

4. Once you fill out the form for your account, you will be asked to enter a **BOOK KEY**. This is the student iLrn key that is found in your iLrn package on a separate folded card. Entering this key will load all of the content for *Ciao* onto your account. Keep in mind that the iLrn key is not automatically part of the textbook. Your bookstore will have the package and you can also buy the package or the stand-alone iLrn key at <http://www.cengagebrain.com/shop/index.html>. You only ever enter this book key once.
5. The next piece of information that you will need is your instructor's **COURSE CODE**. This course code will be used register you for your instructor's class. Your instructor will give you his/her course code and you can either enter it now or when you log back into iLrn next time. You will see an area of the screen where can enter the course code so there is little confusion. Your instructor may give you registration instructions with the course code or he/she may simply give you the code on its own. Once you enter the code, you will see a listing of that instructor's classes to pick from.
6. From now on, you simply click on login from <http://solutions.cengage.com/iLrn/HLC/> by clicking "login" and entering your user name and password. You are registered for your class and you are ready to begin using iLrn.

## STEP 3: Using iLrn as a student.

1. You can enter the student site by clicking on the title of the text or the cover on the right hand side. This page is also where you will be able to e-mail your instructor, see the "Details" of your class (days/times), your grades (the "My results" option will appear on your account under "Details") and "Registration options."

 1 [GERM 101: Elementary German I: GERM101](#)

**Instructor**  
Christina Gentile [E-mail](#)

**Class tools**  
[Details](#)  
[Registration options](#)



[Wie geht's? 10<sup>th</sup> Edition iLrn: Heinle Learning Center](#)