

**Thursday, December 4, 2025 (1:00 pm) Honorlock Session - Chat Q&As**

00:03:37 Asim Khan: Good afternoon to those who are joining - today's session is being recorded

00:03:58 Asim Khan: Please make sure you mute yourself and if you have any questions please type them in the chat

00:06:44 Asim Khan: BTW - I am your Customer Success Manager with Honorlock. Kim handles all technical aspects and I handle more of the relationship aspects. Looking forward to working with you all

00:08:41 Monique Peters: Is there ID verification?

00:09:03 Asim Khan: Yes we do a name check matching their names on their id to the name in Blackboard

00:09:19 Monique Peters: Is there ID verification for the test taker?

00:09:33 Asim Khan: Yes same as above Monique

00:10:00 Asim Khan: if you enable the ID verification there is a step in the authentication process that requires them to show their ID and we match their name in blackboard to their id

00:10:03 Monique Peters: Before taking the test?

00:10:21 Asim Khan: Correct it is in the authentication steps which is before they get to the test

00:11:17 Asim Khan: Here is a good KB that covers that  
<https://honorlock.kb.help/how-to-complete-id-verification/>

00:12:37 Asim Khan: Here is a great kb for 3rd party assessments

00:12:38 Asim Khan: <https://honorlock.kb.help/create-a-third-party-exam/>

00:18:07 Monique Peters: So, we don't have to make the test available for a certain time before it shared to the class to allow for configuration with Blackboard settings?

00:18:57 Asim Khan: So we need a start date for you to enable proctoring If i understood the question correctly

00:19:35 Asim Khan: but typically you would need a start and end date so your students have access to the assessment

00:20:05 Asim Khan: if that was not your question, feel free to unmute and ask

00:22:26 Cristina Butler: If the deadline is Friday at 11:59 p.m., and the duration of the exam is 2 hours. Should students start the test 2 to 2.5 hours prior to the end of the test, or can they start anytime up to 11:59 p.m.?

00:23:10 Asim Khan: The timing is controlled via Blackboard... so if today, they need to log into blackboard 2.5 hours before than yes they would need to continue to do that

00:23:34 Cristina Butler: Thanks, make sense.

00:23:35 Asim Khan: we enforce all of the release settings of the LMS and don't really have any on our software

00:25:54 Asim Khan: Desmos is widely used

00:28:47 Asim Khan: Yanda you are next

00:29:38 Asim Khan: Side Angle Camera setup  
<https://honorlock.kb.help/setting-up-a-side-angle-camera/>

00:37:27 Grigoriy Grinberg: Hello Kimberly, If I use option Disable Copy/Paste, so students cannot copy a code from the Exam question and paste it in the answer box?

00:38:03 Grigoriy Grinberg: Thank you

00:38:19 Asim Khan: Great thing is all of these settings are VERY flexible and can be set individually for each assessment

00:47:26 Cristina Butler: I see that we can add additional instructions, where we can instruct students not to use double monitors/screens. But, can Honorlock detect the use of doble monitors?

00:47:53 Asim Khan: Double monitors are detected and blocked already

00:48:08 Asim Khan: if we detect another monitor, we will ask them to unplug it before they can start their test

00:48:27 Cristina Butler: That's awesome. Thanks.

00:48:56 Asim Khan: Of course! our extension also blocks virtual machines and virtual cameras as well

00:49:49 Asim Khan: All release settings should be set in Blackboard - so if they need double time or time and a half .. that needs to be done in blackboard and Honorlock will enforce those

00:49:57 Grigoriy Grinberg: What options we have for proctoring? Only record option or live+(with Proctor) record?

00:50:51 Asim Khan: Grigoriy could you please elaborate? Currently we have 3 level of service... AI only / AI + Live pop in / and our premium tier of Record and review

00:51:15 Asim Khan: Here is a good KB for standard testing guidelines

00:51:15 Asim Khan: <https://honorlock.kb.help/honorlock-standard-exam-guidelines/>

00:52:11 Grigoriy Grinberg: Thank you

00:52:26 Asim Khan: My pleasure I hope I answered your question

00:54:20 Asim Khan: Keep in mind, our interactions from our proctors are usually under 1.5 minutes .. they are trained to deescalate and guide the student back to the proper testing behavior... but do keep in mind when we interact / pause their assessment their blackboard time is still going

00:54:50 Asim Khan: Also please note that if your student refuse to comply with the proctor, we don't ever prevent them from completing their test... we just mark a violation

00:59:14 Cristina Butler: Do you provide instructions for students to add extensions to their laptops or Mac?

01:00:44 Asim Khan: Correct during the authentication steps... we ask them to click and install

01:01:28 Asim Khan: its pretty straightforward and part of the test taking process ... and if for any reason they have issues always have them click on the chat button on the bottom right hand corner for assistance

01:03:12 Asim Khan: I can be a troublemaker :D

01:03:14 Cristina Butler: With previous platforms, some Mac users often have issues adding extensions. So hopefully, the instructions provided will give them all they need to complete this process without instructor's assistance.

01:03:23 Kimberly Pulda: Reacted to "I can be a troublema..." with 🙄

01:04:24 Asim Khan: Its a button that shows up and all they do is click on it ... we typically proctor over 1 million sessions plus a month with VERY little issues so we are VERY confident that our process / user experience is pretty straightforward

01:05:08 Alla Webb: which browsers are supported?

01:05:10 Cristina Butler: Good!

01:05:20 Asim Khan: and as stated before we pride ourself in our world class support - if they ever need it, all they need to do is click on the chat bubble and we will help them / a live person would help them

01:05:34 Asim Khan: 24/7/365

01:06:32 Grigoriy Grinberg: Asim, if I need to give a student extension for Exam Due Date, how can I do it?

01:06:36 Kimberly Pulda: <https://prep.honorlock.com/>

01:07:04 Asim Khan: That would be handled the same as you do it in blackboard today

01:07:39 Asim Khan: all release conditions - who takes the test when / how much time / what questions they see ... all is handled within your LMS

01:08:44 Asim Khan: Let me know if that makes sense Grigoriy

01:09:38 Grigoriy Grinberg: So any time I can change due date for particular student?

01:10:12 Asim Khan: If that is how you do it today, yes ... you would continue to do that after honorlock

01:11:49 Asim Khan: Timer only kicks in AFTER they click start my assessment so all of the authentication steps are NOT going against their time requirements

01:14:52 Grigoriy Grinberg: Another question, Can I create any Exam on any location of ultra Blackboard, for example, Course content, or inside any folder? How the honorlock catches exams from Blackboard?

01:18:07 Alla Webb: Where is the exam supposed to be located: directly in the course content or can it be in the folder?

01:34:40 Grigoriy Grinberg: Thank you

From Asim Khan: During our training session there was a question about whether Honorlock can detect exams placed anywhere within Blackboard. I wanted to confirm that yes, Honorlock can pick up exams even when they are located inside folders. Hopefully this gives your faculty more flexibility as they design their courses.

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