

To: Montgomery College Community

From: Dr. DeRionne P. Pollard, President

Subject: Resources for Support

Date: April 29, 2020

Good afternoon, Raptors. I hope you are all focused on wrapping up academic projects, as we head into May. Last week I joined a remote biology class and loved seeing students connecting with each other—and the material—in this new environment. Thanks to Dr. Karpakakunjaram for the invite! It was one of the highlights of my week. Students are even reaching beyond their enrolled classes for academic support: 709 virtual tutoring sessions last week, along with 259 one-to-one embedded coaching sessions, were held. It amazes me that every corner of the College has made such a thorough transition.

Despite our progress in academics, we are still aware that many people in our midst are struggling financially. Many have lost income, but are not be eligible for certain federal or state relief measures. Montgomery County is making some additional support available, so please visit the <u>Department of Health and Human Services</u> for more on emergency relief assistance and to determine if you may be eligible.

Another resource for which some students may be eligible is an appeal of their financial aid decisions. Serious changes to financial circumstances—loss of employment or income source—may qualify some for reconsideration of their financial aid eligibility. This process requires documentation, some of which is available free from SwiftStudent, so please check with your financial aid counselor.

Finally, summer sessions are continuing to fill, a sign of the College's success at remote teaching and learning this spring. As we work toward decisions about the fall semester, the College is assessing the safety and health guidance of the state and county, as well as the data around the spread of coronavirus. As always, we will communicate any developments swiftly.