

# COUNSELING & ADVISING

GERMANTOWN | ROCKVILLE | TAKOMA PARK/SILVER SPRING

## FALL 2021

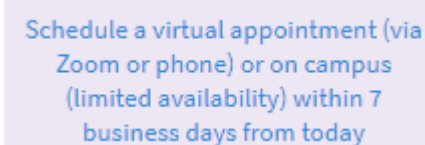
### MEETINGS BY APPOINTMENT ONLY

To schedule a virtual meeting (by Zoom or phone), login to Starfish (linked from [montgomerycollege.edu/can](http://montgomerycollege.edu/can) - requires MyMC login & password) to find available appointment days/times.

If you need assistance with scheduling a virtual meeting or an on-campus meeting (limited availability at this time), connect with our front desk team by e-mail at [counseling@montgomerycollege.edu](mailto:counseling@montgomerycollege.edu) or by starting a chat during our regular hours of operation.

1. [montgomerycollege.edu/can](http://montgomerycollege.edu/can)

2. click on:  **Start Chat**  
Have a question?

3.  **Schedule a virtual appointment (via Zoom or phone) or on campus (limited availability) within 7 business days from today**

### Disability Support Services (DSS)

**New students to DSS** must self-identify to begin the process for accommodations and services. Please visit [montgomerycollege.edu/dss](http://montgomerycollege.edu/dss) and click on the 'New Students' tab to complete the 'New Student Intake' form. Once DSS reviews the intake form, you will be contacted to schedule an intake appointment

**Returning Students to DSS** must request accommodations each semester, including Winter and Summer sessions. Students can find the request for Services Form and additional instructions on the 'Returning Students' tab at [montgomerycollege.edu/dss](http://montgomerycollege.edu/dss).

[montgomerycollege.edu/counseling-and-advising/disability-support-services](http://montgomerycollege.edu/counseling-and-advising/disability-support-services)

### Important Updates & Closures

All counseling and advising services will be offered virtually. This means there will be limited on campus services until further notice.

MC will be CLOSED on Monday, September 6th in observance of the Labor Day holiday.

### COVID Health and Safety Campus Protocols

- Face coverings (masks) are required for all individuals (employees, students, contractors, and guests) who are indoors, regardless of their vaccination status.
- Before coming to MC, complete the Daily COVID-19 Symptom Self-Assessment on the day of any on campus visits.
- Do not bring guests to an on campus meetings. You must attend the meeting alone.

### ADDITIONAL ACADEMIC ADVISING OPTIONS

#### Returning Students with Declared Majors

Students are encouraged to work with Program Advisors or Academic Department Chairs. Locate program advisors & download advising guides at: [montgomerycollege.edu/academics/programadvising/](http://montgomerycollege.edu/academics/programadvising/)

#### All Students—By Live Chat or E-mail

Students with quick questions about a specific issue are encouraged to live chat or e-mail with a Counselor (not ideal option for students in need of more comprehensive academic planning).

Start at [montgomerycollege.edu/can](http://montgomerycollege.edu/can):

For chat, click on:



For e-mail, click on:



#### Newly Admitted and Prospective Students

Newly admitted and prospective students that need assistance navigating the on boarding process should direct their questions to Raptor Central. Call 240-567-5000 or complete the Raptor Central Online Request Form at [montgomerycollege.edu/raptorcentral](http://montgomerycollege.edu/raptorcentral)

#### Visiting Students

Students from other colleges and universities visiting for one semester should follow the steps outlined on: [montgomerycollege.edu/admissions-registration/visiting-students.html](http://montgomerycollege.edu/admissions-registration/visiting-students.html)

#### Prior Coursework Review for Prerequisite Overrides

Students with transfer credits that are interested in seeking an exemption for placement testing or a pre-requisite override should complete the prior coursework review going to [montgomerycollege.edu/can](http://montgomerycollege.edu/can) -->"Ask a Question" and selecting "How to Transfer In"

### COUNSELING & ADVISING FRONT DESK

E-mail: [counseling@montgomerycollege.edu](mailto:counseling@montgomerycollege.edu) or Live Chat: [montgomerycollege.edu/can](http://montgomerycollege.edu/can)  
Disability Support Services: E-mail: [dss@montgomerycollege.edu](mailto:dss@montgomerycollege.edu) or Call: 240-567-5058  
Help is also available from Raptor Central by phone at 240-567-5000