

COUNSELING & ADVISING

GERMANTOWN | ROCKVILLE | TAKOMA PARK/SILVER SPRING

JANUARY 2021

REMOTE WALK-IN ADVISING ONLY

Monday, January 4th – Tuesday, January 26th

Remote walk-in sessions will be **held virtually** and focus on immediate advising needs in preparation for the Spring 2021 semester.

Remote appointments scheduling via Starfish will resume on Wednesday, January 27th. Please schedule in Starfish later in the semester (Feb - May) for Financial Aid SAP planning and for more detailed academic, transfer, and graduation planning beyond the Spring 2021 semester.

During the remote walk-in only period, you will need to go to:

1. montgomerycollege.edu/can

2. click on:



3. Start chat before 2:30 p.m., Monday-Friday, to be added to the virtual waiting room to meet with a Counselor/advisor.

Disability Support Services (DSS)

New students to DSS must self-identify to begin the process for accommodations and services. Please visit montgomerycollege.edu/dss and click on the 'New Students' tab to complete the 'New Student Intake' form. Once DSS reviews the intake form, you will be contacted to schedule an intake appointment

Returning Students to DSS must request accommodations each semester, including Winter and Summer sessions. Students can find the request for Services Form and additional instructions on the 'Returning Students' tab at montgomerycollege.edu/dss.

montgomerycollege.edu/counseling-and-advising/disability-support-services

Important Updates & Closures

All counseling and advising meetings will be offered remotely. This means there will be no meetings on campus until further notice.

MC will be CLOSED on Monday, January 18th in observance of the Dr. Martin Luther King, Jr. holiday.

Student Affairs Services, including Counseling & Advising and DSS offices will be CLOSED on Tuesday, January 19th for Collegewide Opening Meetings.

ADDITIONAL ACADEMIC ADVISING OPTIONS

Returning Students with Declared Majors

Students are encouraged to work with Program Advisors or Academic Department Chairs. Locate program advisors & download advising guides at: montgomerycollege.edu/academics/programadvising/

All Students—By Live Chat or E-mail

Students with quick questions about a specific and concrete issues are encouraged to use live chat or e-mail the online advisor (this is not ideal for new students or students that need to complete academic planning for the upcoming semester) at montgomerycollege.edu/can.

For chat, click on:



For e-mail, click on:



Newly Admitted and Prospective Students

Newly admitted and prospective students that need assistance navigating the on boarding process should direct their questions to Raptor Central. Call 240-567-5000 or complete the Raptor Central Online Request Form at montgomerycollege.edu/raptorcentral

Visiting Students

Students from other colleges and universities visiting for one semester should follow the steps outlined on: montgomerycollege.edu/admissions-registration/visiting-students.html

Prior Coursework Review for Prerequisite Overrides

Students with transfer credits that are interested in seeking an exemption for placement testing or a pre-requisite override should complete the prior coursework review going to montgomerycollege.edu/can -->"Ask a Question" and selecting "How to Transfer In"

COUNSELING/ADVISING FRONT DESK

E-mail: counseling@montgomerycollege.edu or Live Chat: montgomerycollege.edu/can
Disability Support Services: E-mail: dss@montgomerycollege.edu or Call: 240-567-5058
Help is also available from Raptor Central by phone at 240-567-5000