

AMP Student Focus Group

December 17

16 Participants, TP/SS Campus

Advising/orientation/logistics

- First time students don't know what to do, "lost"
- Need one-on-one meetings to find out why students are here and what they hope to accomplish
- Guidance beyond orientation
- Need extra advising for students who don't know their major
- People in registrar's office not helpful except for registrar; one employee "only helps his tribe"
- Takes two to three weeks to get an appointment with counselor at beginning of semester

Learning support

- Chemistry tutoring system is confusing; how much time can you get?
- Writing center tutors don't seem "fond" of what they're doing
- Center is sometimes closed when online hours say it should be open

Pedagogy and learning

- Relying on you-tube video to review course material
- Would like supplemental videos created or selected by faculty
- No enough teachers using Blackboard
- Hard to pay attention and take notes; put notes on Bb
- Helps when teachers use powerpoint; put powerpoints on Bb
- Helps when teachers send course summary when a student has to miss
- Want faculty to be more available outside of class
- Want student (classmate) emails available in Bb
- Math teachers lecture but don't leave time for questions in class
- Faculty require textbooks but don't use them; sometimes department requires them but faculty don't want them
- Some faculty rely too much on students reading and understanding everything in textbook

Discipline specific comments

- No engineering faculty to advise engineering students at TPSS, must rely on physics faculty
- 90 minutes is too much required lab time in Math 080, especially when you can access the system at home and lab closes at 9:00 (too early)

Facilities comments

- Math labs too small, not enough seats—080, 090
- Classes in tiered conference rooms are not good; difficult for faculty to move around and help students

Scheduling concerns

- Some classes are offered only one night per week (paralegal); should offer some day classes or 2 or 3 nights per week
- Would like more English/composition courses at night
- Would like more arts classes night and weekend, esp music
- More criminal justice classes at TP/SS
- More online classes in criminal justice, mental health, and paralegal
- More hybrid classes

Miscellaneous

- Would like to be able to see reviews/evals of faculty members
- Had trouble finding someone to sign and internship form
- Seniors are dropping out b/c they are ignored by their professors; no classes are left by senior registration day
- Out-of-county tuition is too high
- Need credit for things learned in military (military police force = criminal justice)
- More certificate options