

Office of E-Learning, Innovation, and Teaching Excellence (ELITE)

Tips for Making the Most of Student Support Services

David Bergtold, Director, *Science Learning Center and MAPEL Center*, Germantown

Lucinda Grinnell, Manager, *Writing, Reading, and Language Center*, Rockville

Elizabeth Schlackman, Librarian, *Health Sciences, Communications and Special Programs*, Germantown

Stephanie Will, *SHAW Center*



Fall 2021 Professional Week: *Restore* | Evolve | Transform

Session Outcomes

- Describe the various student support systems available at MC
- Communicate the role of the various student support systems available at MC
- Plan for ways to inform students of the various support systems available to them

What you will learn from each representative

- Services offered to students
- Where/how students can access services on the website
- Service updates for returning to campus
- Contact person (both on campus and online)
- Other

Agenda

- Libraries—Elizabeth Schlackman
- SHAW Center—Stephanie Will
- STEM Learning Centers—David Bergtold
- Writing, Reading, Language Centers—Lucinda Grinnell minutes
- Q&A
- Survey

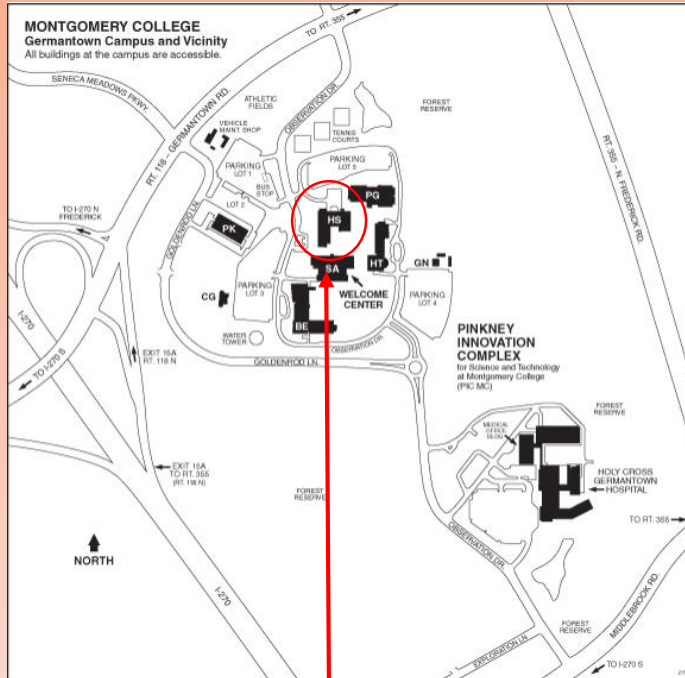


A Helping Hand

A Quick Overview of Services and Resources from the MC Library

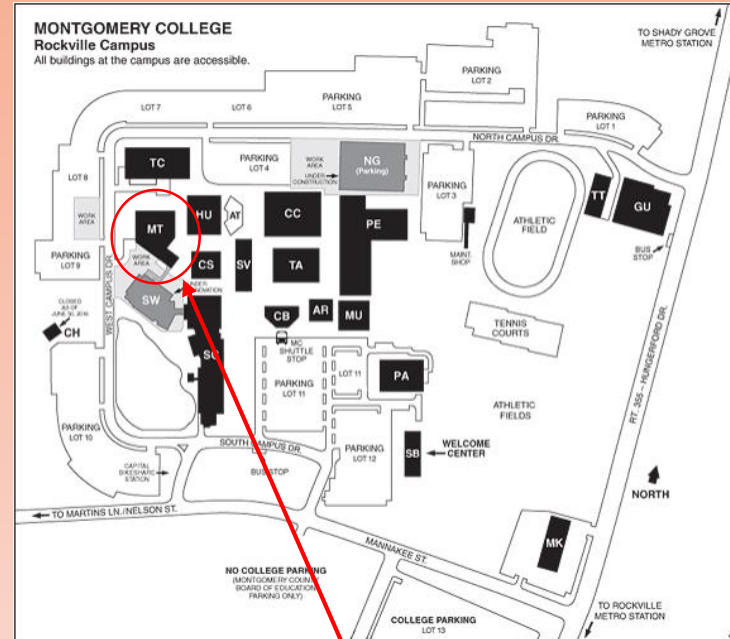
CAMPUS LIBRARY LOCATIONS

Germantown



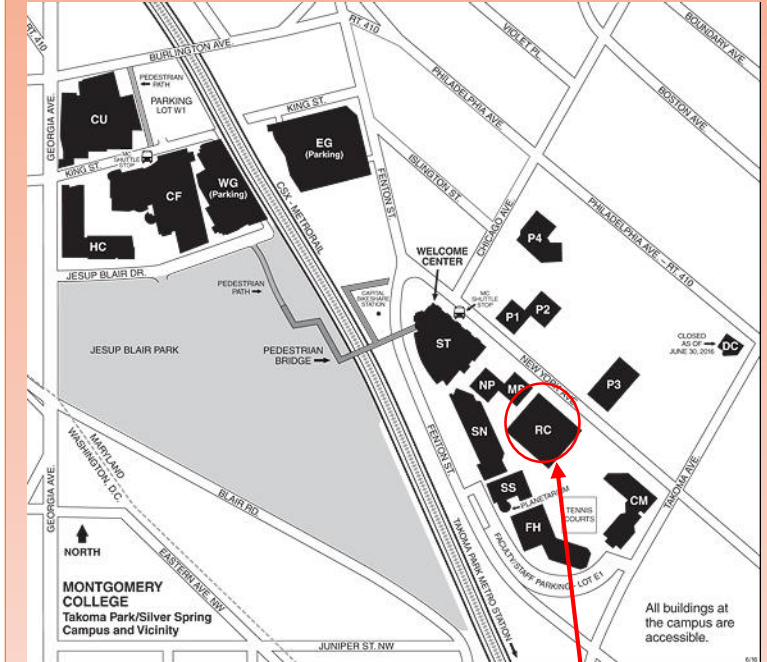
Humanities and Social Sciences Building
110

Rockville



Macklin Tower
110

Takoma Park/Silver Spring



Resource Center
215

LIBRARY REMOTE & IN PERSON SERVICES

- All three campus libraries are OPEN!!
- Course reserve textbooks, books and other items are available to browse and borrow
- Research appointments with librarians are available online or in person
- Regular walk-in research support and online chat services are also available.
- **Library instruction will be available online, in person, and asynchronously**
 - Instruction Request Form
 - Please select the subject or discipline area that best fits your course
- Group study rooms are *not* available at this time.
- **For updates and the most current information:**

<https://library.montgomerycollege.edu/about/library-reopening-information.html>

THE LIBRARIES' WEBSITE: WHERE THE MAGIC HAPPENS

The screenshot shows the Montgomery College Library website. At the top, the 'MC LIBRARY' logo is on the left, and navigation links for 'Montgomery College Homepage' and 'Access MyMC' are on the right. Below these are links for 'Ask Us' (circled in red) and 'Library Account'. A dark navigation bar contains 'Research', 'Borrowing', 'Technology and Study', 'Who, When, Where' (highlighted with an orange arrow), and 'About'. A blue banner below the navigation bar features the text 'Reopening' and 'Information page'. Two orange arrows point from this banner: one to the 'Research' link and another to the 'Who, When, Where' link, with the text 'Research Options' and 'Information for YOU!' respectively. On the right side, a white box lists library hours for Germantown, Rockville, and TP/SS. Below this is a link for 'Online Help Available' and a section for 'Hours, Locations, and Contacts'. An orange box with the text '24/7 Instant Research Support!' points to a 'Chat' button (circled in red) located on a 'Mango Languages' banner at the bottom right. The main content area features a large image of students in a library, with the text 'Montgomery College Library' overlaid. Below the image is a search bar with 'RaptorSearch' and a search icon, and a list of filters: 'Show Me Everything', 'Peer Reviewed', and 'Catalog Only'. Links for 'Help with RaptorSearch' and 'A-Z List of Databases' are also present.

Montgomery College Library

Research Options

Information for YOU!

Who, When, Where

Research Support!

24/7 Instant Research Support!

Chat

<https://library.montgomerycollege.edu/>

The Collections

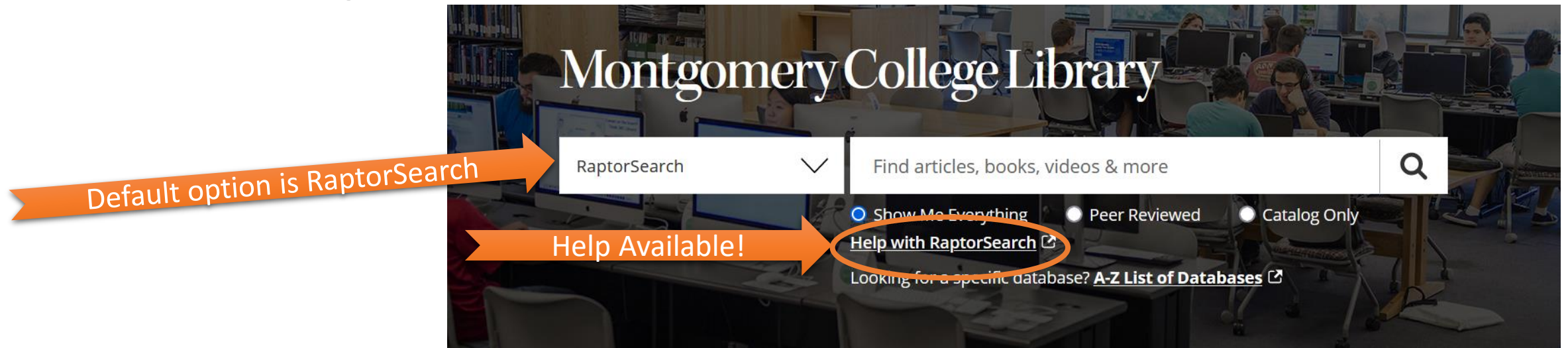
A SNAPSHOT OF THE LIBRARY:

- 225,000+ Print Books & over 60,000 e-books
- Almost 200 Databases & Resources
- 100,000+ E-Periodicals (Journals, Magazines, & Newspapers)
- More than 75,000 Streaming E-Videos
- Over 4 million Historical & Current Events Photographs
- 1 million+ Art Images
- 3,000+ Music Scores
- 650,000+ Sound Files
- 150+ Library Course Pages & Research Subject Guides
- Digitized special collections

AND
GROWING!

Raptor Search

- This search and discovery tool simultaneously searches many of the existing library databases and the library catalog for relevant results!
- Allows one search to result in many streams of information, including videos, research starters, ebooks, articles, and more!



A Variety of Resources at your fingers!

- [Video resources](#)
 - Documentary and Feature Films
- Specialized content
 - Statistics, Plays, Business and Industry, Polls, etc...
- [Citation tools](#)
- A [menu](#) of options to support your teaching needs
 - Embeddable Videos, Tutorials, and Quizzes on a variety of information literacy skills
- **NEW!** Discover an e-text or OER for your class with Faculty Select
- And so much more

Discipline Liaison Librarian Teams

- 4 teams of librarians that support:
 - Arts and Humanities
 - Business and Social Sciences
 - Health Sciences, Communications, and Special Programs
 - Science, Technology, Engineering, and Math
- See your packet or <https://library.montgomerycollege.edu/research/find-your-librarian.html> to find the contact information for your team!

Information Literacy Library Instruction



- Librarian-led class sessions to facilitate student understanding of the need for and how to use reliable research resources effectively
- Sessions can be flipped or traditional and can be delivered on campus or online to accommodate classes
- A variety of tutorials and videos on many library and research concepts are available to incorporate into your course content or assignments
- Helps students develop critical thinking skills
- Request a session online:
<https://library.montgomerycollege.edu/faculty-support/instruction-request.html>

Embedded Course/Subject Research Guides

- Tailored content for one stop research for your students
- Content comes from collaboration between faculty and librarians
 - Want something added? Reach out to your discipline liaison librarian team!
- Updated regularly
- Already linked in your Blackboard Course Shell
 - Find it under the Research Help Menu link
 - Don't see the link? Contact your librarian for assistance or see
- Tool to make it easier to find applicable resources by your students=student success!

Technology in the Library

- Macs and PCs
 - Students log into the computers by their M# and last name. The sessions are for 2 hour blocks of time, for a maximum time of 6 hours per day.
 - **We strongly encourage students to use a USB drive or cloud storage to save their work!**
- Laptops for in-library use
- Cables
- Scanners (including high-speed overhead)
- One Button Studio
- Collaborative Workstation

The Student Health and Wellness (SHaW) Center for Success

<https://montgomerycollege.edu/shaw-center>

shawcenter@montgomerycollege.edu



@mcp2p

PEER2PEER PROGRAM
MONTGOMERY COLLEGE



@Mcp2P



@mc_p2p



@mcshawcenter

SHaW Center for Success

Student Health and Wellness Center for Success
Nourishment for the Mind, Body and Spirit



@centershaw



@mcshawcenter



MC SHaW Center

Health, Human Services, and Nutrition

- Fuel for Success Food Programs
 - Mobile Market
 - Campus Refueling Stations
 - Food/Hygiene pantries
- Social Resource Program
 - Coaches work 1:1 with students to help learn to find, apply, and utilize services at the College and in the Community
 - Some limited funding currently available for emergency student needs
 - Food, housing, health care, mental health, childcare, transportation, education
 - Request form: bit.ly/mcshawcentersrp

Health and Safety Education

- Awareness and prevention education related to:
 - Domestic violence, dating violence, sexual violence, safety planning for relationships and crisis events
 - Substance and alcohol abuse
- Online Modules Courses Offered Through Everfi
 - AlcoholEdu
 - Prescription Drug Abuse Prevention
 - Sexual Assault Prevention
 - Diversity, Equity and Inclusion for Students
- Bringing in the Bystander Training

Mental Health Wellness

- Educational programming
 - Mental Health First Aid
 - Question, Persuade, Refer
 - How to Get a Good Night's Sleep
- Stress-relieving events
 - Mind Body Medicine Skills Workshops
 - Mindfulness events
- Awareness Campaigns
 - Mental Health is Health
 - Awareness month activities

Physical Health Wellness

- Yoga, Zumba & Bellydancing Classes
- Flu Vaccinations
- COVID-19 awareness
- Breast health
- HIV and STI screenings

Peer2Peer Program

- Students helping students
- What we offer
 - Student Support Groups
 - Individual mentoring
 - Student Support “Hotline”
 - Educational programming
 - Mental health, human trafficking, career readiness, sexual assault prevention, opioid use and abuse, etc.
- For more visit:
<https://montgomerycollege.edu/peer2peer>

Session Survey

Please give us feedback using the QR code or the link in the chat box.

<https://www.surveymonkey.com/r/GDXXJTB>

