	tors below.	Fall 2014	Fall 2015	Fall 2016	Fall 2017
•	Credit students enrolled part time Credit students with developmental education needs	66.0% 60.0%	64.9% 65.9%	64.5% 54.4%	64.8% 54.4%
	credit students with developmental education needs				
	Credit students who are first-generation college students (neither parent	Spring 2010	Spring 2012	Spring 2014	Spring 201
	attended college)	24.9%	23.4%	30.3%	24.0%
		FY 2014	FY 2015	FY 2016	FY 2017
	Annual unduplicated headcount in English for Speakers of Other Languages (ESOL) courses	10,029	8,489	8,805	8,665
	-	FY 2014	FY 2015	FY 2016	FY 2017
	Financial aid recipients a. Credit students receiving Pell grants	27.5%	27.7%	26.9%	24.5%
	 b. Credit students receiving loans, scholarships and/or need-based financial aid 	56.9%	52.4%	51.4%	53.1%
	Students 25 years old or older	Fall 2014	Fall 2015	Fall 2016	Fall 2017
	a. Credit students	34.2%	33.3%	32.4%	31.3%
		FY 2014	FY 2015	FY 2016	FY 2017
	b. Continuing education students	69.7%	69.1%	72.6	71.6%
	Credit students employed more than 20 hours per week	Spring 2010 42.0%	Spring 2012 49.0%	Spring 2014 49.0%	Spring 201 44.1%
		Fall 2014	Fall 2015	Fall 2016	Fall 2017
	Credit student racial/ethnic distribution	24.20/	22.6%	22.6%	24.60/
	a. Hispanic/Latino b. Black/African-American only	21.3% 28.4%	22.6% 28.4%	23.6% 28.3%	24.6% 27.4%
	c. American Indian or Alaskan native only	0.3%	0.3%	0.2%	0.3%
	d. Native Hawaiian or other Pacific Islander only	0.3%	0.3%	0.2%	0.3%
	e. Asian only	11.2%	10.8%	11.2%	11.5%
	f. White only	26.3%	24.8%	24.1%	22.9%
	g. Multiple races	2.4%	2.7%	2.9%	3.0%
	h. Foreign/Non-resident alien i. Unknown/Unreported	9.6% 0.2%	10.0% 0.2%	9.3% 0.1%	10.0% 0.2%
		FY 2014	FY 2015	FY 2016	FY 2017
	Wage growth of occupational program graduates				
	a. Median income one year prior to graduationb. Median income three years after graduation	\$15,843 \$33,079	\$14,132 \$34,107	\$14,560 \$39,529	\$14,888 \$36,937
2	1: Access				
		FY 2014	FY 2015	FY 2016	FY 2017
	Annual unduplicated headcount				
	a. Total	59,389	56,228	56,001	55,243
	b. Credit students	36,236	35,524	34,410	32,752
	c. Continuing education students	24,713	22,244	23,164	24,064
		Fall 2014	Fall 2015	Fall 2016	Fall 2017
	Market share of first-time, full-time freshmen	43.1%	43.0%	41.3%	39.5%
		Eoll 2014		Eall 2040	Ee!! 2047
	Market share of part-time undergraduates	Fall 2014 75.3%	Fall 2015 75.5%	Fall 2016 74.7%	Fall 2017 73.2%
		Fall 2014	Fall 2015	Fall 2016	Fall 2017
	Market share of recent, college-bound high school graduates Note: Methodology to calculate this indicator, which includes only public high school graduates, was changed in both Fall 2014 and again in Fall 2016.	59.2%	52.6%	53.6%	50.5%
		Fall 2014	Fall 2015	Fall 2016	Fall 2017
	High school student enrollment	535	485	518	643
		EV 004 4	EV 004 E		FV/ 00 1-
		FY 2014	FY 2015	FY 2016	FY 2017

6 Enrollments in online courses

	a. Credit	20,291	21,552	22,602	22,929
	b. Continuing education	1,322	1,384	1,165	958
		51/ 0045	EX 0040	EV 0047	EV 0040
7	Tuition and fees as a percent of tuition and fees at Maryland public four-	FY 2015	FY 2016	FY 2017	FY 2018
'	year institutions	55.5%	55.5%	54.2%	53.7%
	Note: The goal of this indicator is for the college's percentage to be at or below the benchmark level.				
		FY 2014	FY 2015	FY 2016	FY 2017
8	Enrollment in continuing education community service and lifelong learning courses				
	a. Unduplicated annual headcount	8,673	8,264	7,790	8,139
	b. Annual course enrollments	13,885	12,917	12,156	12,600
		FY 2014	FY 2015	FY 2016	FY 2017
9	Enrollment in continuing education basic skills and literacy courses				
	a. Unduplicated annual headcount	6,752	6,545	6,619	7,009
	b. Annual course enrollments	11,879	12,060	11,726	11,797
10	Minority student enrollment compared to service area population				Fall 2017
	a. Percent nonwhite credit enrollment	Fall 2014 70.9%	Fall 2015 72.4%	Fall 2016 73.4%	Fall 2017 74.6%
		FY 2014	FY 2015	FY 2016	FY 2017
	b. Percent nonwhite continuing education enrollment	62.5%	63.9%	68.0%	71.6%
		July 2014	July 2015	July 2016	July 2017
	c. Percent nonwhite service area population, 18 or older	51.3%	52.1%	52.8%	53.6
		Fall 2014	Fall 2015	Fall 2016	Fall 2017
11	Percent minorities (nonwhite) of full-time faculty	32.4%	33.1%	32.3%	34.5%
10	Descent minerities (nemulaite) of full time administrative and professional	Fall 2014	Fall 2015	Fall 2016	Fall 2017
12	Percent minorities (nonwhite) of full-time administrative and professional staff	38.0%	45.1%	42.9%	43.7%
Goal	I 2: Success				
		Fall 2013 Cohort	Fall 2014 Cohort	Fall 2015 Cohort	Fall 2016 Cohort
13	Fall-to-fall retention	62 70/	67 40/	00.00/	22.2%
	a. Developmental students b. College-ready students	63.7% 60.6%	67.4% 61.4%	66.6%	62.3% 67.2%
	b. College-ready students	00.078	01.470	67.9%	67.2%
14	Fall-to-fall retention	Fall 2013 Cohort	Fall 2014 Cohort	Fall 2015 Cohort	Fall 2016 Cohort
	a. Pell grant recipients	68.8%	71.4%	68.7%	68.5%
	b. Non-recipients	60.3%	61.0%	66.1%	65.0%
			Fall 2011 Cohort		
15	Developmental completers after four years	47.3%	55.7%	44.4%	54.6%
16	Successful-persister rate after four years	Fall 2010 Cohort	Fall 2011 Cohort	Fall 2012 Cohort	Fall 2013 Cohort
10	a. College-ready students	87.1%	85.0%	88.2%	86.4%
	b. Developmental completers	78.4%	85.0% 76.2%	88.2% 75.9%	85.9%
	c. Developmental non-completers	46.0%	50.2%	46.2%	49.8%
	d. All students in cohort	75.1%	72.8%	73.3%	75.5%
				· · · · •	/ -

		Fall 2010 Cohort	Fall 2011 Cohort	Fall 2012 Cohort	Fall 2013 Cohor
17	Successful-persister rate after four years		74.00/		00 50/
	a. Black/African-American only	68.5%	71.6%	66.2%	66.5%
	b. Asian only	85.2% 75.1%	84.4%	85.1% 67.4%	85.1%
	 c. Hispanic/Latino Note: Not reported for groups with < 50 students in the cohort for analysis. 	75.1%	67.1%	07.476	68.4%
		Fall 2010 Cohort	Fall 2011 Cohort	Fall 2012 Cohort	Fall 2013 Cohor
18	Graduation-transfer rate after four years				
	a. College-ready students	68.5%	68.5%	68.5%	67.7%
	b. Developmental completers	47.9%	46.7%	44.0%	54.6%
	c. Developmental non-completers	28.0%	29.0%	18.5%	23.3%
	d. All students in cohort	49.8%	47.5%	45.6%	48.2%
10		Fall 2010 Cohort	Fall 2011 Cohort	Fall 2012 Cohort	Fall 2013 Cohor
19	Graduation-transfer rate after four years	40 40/	10 10/	20 70/	45 00/
	a. Black/African-American only b. Asian only	42.4% 62.0%	49.1% 59.9%	39.7% 55.7%	45.3% 59.9%
	c. Hispanic/Latino	62.0% 44.7%	59.9% 34.6%	55.7% 34.2%	38.0%
	Note: Not reported for groups with < 50 students in the cohort for analysis.				
		FY 2014	FY 2015	FY 2016	FY 2017
20	Associate degrees and credit certificates awarded	500	074		
	a. Career degrees b. Transfer degrees	582 1,780	674 1,984	608 1,943	583 2,029
	c. Certificates	297	289	287	212
	d. Total awards	2,659	2,947	2,843	2,824
21	STEM programs a. Credit enrollment	Fall 2014 5,495	Fall 2015 5,674	Fall 2016 5,646	Fall 2017 5,487
	b. Credit awards	FY 2014 818	FY 2015 1,004	FY 2016 786	FY 2017 822
		010	1,001	100	022
~~	Conducts actisfaction with advantional and achievement	Alumni Survey 2008	Alumni Survey 2011	Alumni Survey 2014	Alumni Survey 2016
22	Graduate satisfaction with educational goal achievement	97.0%	97.0%	100.00%	84.9%
		Spring 2011 Cohort	Spring 2013 Cohort	Spring 2015 Cohort	Spring 2017 Cohort
23	Non-returning student satisfaction with educational goal achievement	78.4%	n/a	86.5%	54.8%
		Alumni Survey 2008	Alumni Survey 2011	Alumni Survey 2014	Alumni Survey 2016
24	Graduate satisfaction with preparation for transfer Note: Response categories changed starting in 2016.	78.1%	82.7%	82.8%	85.7
) E		FY 2014	FY 2015	FY 2016	FY 2017
.0	Licensure/certification examination pass rates a. Radiologic Technology	94%	100%	100%	100%
	Number of Candidates	18	17	18	13
	b. Nursing	85%	74.9%	76.2%	87.0%
	Number of Candidates	129	171	143	131
	c. Physical Therapy	100%	100%	100%	100%
	Number of Candidates	12	17	13	11
26	Performance at transfer institutions	AY 13-14	AY 14-15	AY 15-16	AY 16-17

	a. Cumulative GPA after first year of 2.0 or above b. Mean GPA after first year Methodology to calculate this indicator changed starting in AY 15-16	Not Available Not Available	Not Available Not Available	85.5% 2.81	86.1% 2.85
		FY 2014	FY 2015	FY 2016	FY 2017
27	Expenditures by function				
	a. Instruction	34.0%	34.7%	34.2%	34.1%
	b. Academic support	16.5%	16.9%	17.0%	17.7%
	c. Student services	11.3%	11.5%	12.2%	12.3%
	d. Other	38.2%	36.9%	36.6%	35.9%

		Alumni Survey	Alumni Survey	Alumni Survey	Alumni Survey
		2008	2011	2014	2016
28	Full-time employed career program graduates working in a related field	90.0%	85.0%	60.0%	64.9%

		Alumni Survey 2008	Alumni Survey 2011	Alumni Survey 2014	Alumni Survey 2016
29	Graduate satisfaction with job preparation Note: Response categories changed starting in 2016.	69.0%	92.0%	83.3%	62.0%
		FY 2014	FY 2015	FY 2016	FY 2017
30	Enrollment in continuing education workforce development courses	(a - a a	0.070	10.000	(0.000
	a. Unduplicated annual headcount b. Annual course enrollments	10,790	9,079	10,060	10,206
	D. Annual course enrollments	18,222	16,441	19,264	19,566
		FY 2014	FY 2015	FY 2016	FY 2017
31	Enrollment in Continuing Professional Education leading to government				
	or industry-required certification or licensure a. Unduplicated annual headcount	5.665	4.972	5.432	5.517
	b. Annual course enrollments	10.708	9,874	11,348	10,974
		10,700	0,011	11,010	10,071
		FY 2014	FY 2015	FY 2016	FY 2017
32	Number of business organizations provided training and services under contract	58	62	67	68
		FY 2014	FY 2015	FY 2016	FY 2017
33	Enrollment in contract training courses				
	a. Unduplicated annual headcount	4,378	3,144	4,004	3,902
	b. Annual course enrollments	8,392	6,977	8,917	8,848
		FY 2014	FY 2015	FY 2016	FY 2017
34	Employer satisfaction with contract training	95.0%	97.6%	98.0%	98.0%

ne performance

Benchmark FY 2020
57,877 36,367 27,115

Benchmark Fall 2020 50.0%

Benchmark Fall 2020 80.0%

Benchmark Fall 2020 60.0%

Benchmark Fall 2020 600

Benchmark FY 2020 25,125 1,500

Benchmark FY 2021

55.0%

Benchmark FY 2020

10,000 14,000

Benchmark FY 2020

7,000 13,000

Benchmark Fall 2020

80.0% Benchmark

FY 2020 65.0%

Benchmark July 2020 Not Applicable

Benchmark Fall 2020

35.0% Benchmark

Fall 2020

46.0%

Benchmark Fall 2019 Cohort

85.0% 85.0%

Benchmark Fall 2019 Cohort

85.0% Not Applicable

Benchmark Fall 2016 Cohort

60.0%

Benchmark Fall 2016 Cohort

90.0% 90.0% Not Applicable 80.0%

Benchmark Fall 2016 Cohort

80.0% 80.0% 80.0%

Benchmark Fall 2016 Cohort

74.0% 74.0% Not Applicable 60.0%

Benchmark Fall 2016 Cohort

60.0% 60.0% 60.0%

Benchmark FY 2020

725 2,200 305 3,230

Benchmark Fall 2020 5,875

Benchmark FY 2020 1,225

Benchmark Alumni Survey

2018 90.0%

Benchmark Spring 2019 Cohort

84.0%

Benchmark Alumni Survey 2018 90.0%

Benchmark FY 2020

90% Not Applicable 88.0% Not Applicable

80.0% Not Applicable

Benchmark AY 2019-20

2.80
Benchmark FY 2020
36.0% 17.0% 12.0% 35.0%
Benchmark Alumni Survey 2018
90.0% Benchmark Alumni Survey 2018
90.0% Benchmark FY 2020
12,000 19,000 Benchmark FY 2020
6,000 11,000
Benchmark FY 2020 80
Benchmark FY 2020
4,000 7,500 Benchmark
FY 2020 95.0%

85.0%