## Student Characteristics (not Benchmarked)

These descriptors are not performance indicators subject to improvement by the college, but clarify institutional mission and provide context for interpreting th indicators below.
A. Credit students enrolled part time
B. Credit students with developmental education needs

C Credit students who are first-generation college students (neither parent
D Annual unduplicated headcount in English for Speakers of Other Languages (ESOL) courses

E Financial aid recipients
a. Credit students receiving Pell grants
b. Credit students receiving loans, scholarships and/or need-based financial aid

| Spring 2010 | Spring 2012 | Spring 2014 | Spring 2016 |
| :---: | :---: | :---: | :---: |
| $24.9 \%$ | $23.4 \%$ | $30.3 \%$ | $24.0 \%$ |
| FY 2014 | FY 2015 | FY 2016 | FY 2017 |
| 10,029 | 8,489 | 8,805 | 8,665 |

F Students 25 years old or older
a. Credit students
b. Continuing education students

G Credit students employed more than 20 hours per week

H Credit student racial/ethnic distribution
a. Hispanic/Latino
b. Black/African-American only
c. American Indian or Alaskan native only
d. Native Hawaiian or other Pacific Islander only
e. Asian only
f. White only
g. Multiple races
h. Foreign/Non-resident alien
i. Unknown/Unreported

I Wage growth of occupational program graduates
a. Median income one year prior to graduation
b. Median income three years after graduation

Goal 1: Access

1 Annual unduplicated headcount
a. Total
b. Credit students
c. Continuing education students

2 Market share of first-time, full-time freshmen

3 Market share of part-time undergraduates

| FY 2014 | FY 2015 | FY 2016 | FY 2017 |
| :---: | :---: | :---: | :---: |
| $\$ 15,843$ | $\$ 14,132$ | $\$ 14,560$ | $\$ 14,888$ |
| $\$ 33,079$ | $\$ 34,107$ | $\$ 39,529$ | $\$ 36,937$ |


| FY 2014 | FY 2015 | FY 2016 | FY 2017 |
| :---: | :---: | :---: | :---: |
|  |  |  |  |
| 59,389 | 56,228 | 56,001 | 55,243 |
| 36,236 | 35,524 | 34,410 | 32,752 |
| 24,713 | 22,244 | 23,164 | 24,064 |
|  |  |  |  |
| Fall 2014 | Fall 2015 | Fall 2016 | Fall 2017 |
| $43.1 \%$ | $43.0 \%$ | $41.3 \%$ | $39.5 \%$ |


| Fall 2014 | Fall 2015 | Fall 2016 | Fall 2017 |
| :---: | :---: | :---: | :---: |
| $75.3 \%$ | $75.5 \%$ | $74.7 \%$ | $73.2 \%$ |

4 Market share of recent, college-bound high school graduates

| Fall 2014 | Fall 2015 | Fall 2016 | Fall 2017 |
| :---: | :---: | :---: | :---: |
| $59.2 \%$ | $52.6 \%$ | $53.6 \%$ | $50.5 \%$ |

Note: Methodology to calculate this indicator, which includes only public high school graduates, was changed in both Fall 2014 and again in Fall 2016.

5 High school student enrollment

| Fall 2014 | Fall 2015 | Fall 2016 | Fall 2017 |
| :---: | :---: | :---: | :---: |
| 535 | 485 | 518 | 643 |
|  |  |  |  |
| FY 2014 | FY 2015 | FY 2016 | FY 2017 |

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Goal 2: Success

13 Fall-to-fall retention
a. Developmental students
b. College-ready students

14 Fall-to-fall retention
a. Pell grant recipients
b. Non-recipients

Fall 2013 Cohort Fall 2014 Cohort Fall 2015 Cohort Fall 2016 Cohort

| $63.7 \%$ | $67.4 \%$ | $66.6 \%$ | $62.3 \%$ |
| :--- | :--- | :--- | :--- |
| $60.6 \%$ | $61.4 \%$ | $67.9 \%$ | $67.2 \%$ |

Fall 2013 Cohort Fall 2014 Cohort Fall 2015 Cohort Fall 2016 Cohort

| $68.8 \%$ | $71.4 \%$ | $68.7 \%$ | $68.5 \%$ |
| :--- | :--- | :--- | :--- |
| $60.3 \%$ | $61.0 \%$ | $66.1 \%$ | $65.0 \%$ |

15 Developmental completers after four years

16 Successful-persister rate after four years
a. College-ready students
b. Developmental completers
c. Developmental non-completers
d. All students in cohort

| $87.1 \%$ | $85.0 \%$ | $88.2 \%$ | $86.4 \%$ |
| :--- | :--- | :--- | :--- |
| $78.4 \%$ | $76.2 \%$ | $75.9 \%$ | $85.9 \%$ |
| $46.0 \%$ | $50.2 \%$ | $46.2 \%$ | $49.8 \%$ |
| $75.1 \%$ | $72.8 \%$ | $73.3 \%$ | $75.5 \%$ |

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17 Successful-persister rate after four years
a. Black/African-American only
b. Asian only
c. Hispanic/Latino

Note: Not reported for groups with < 50 students in the cohort for analysis.

Fall 2010 Cohort Fall 2011 Cohort Fall 2012 Cohort Fall 2013 Cohort

| $68.5 \%$ | $71.6 \%$ | $66.2 \%$ | $66.5 \%$ |
| :--- | :--- | :--- | :--- |
| $85.2 \%$ | $84.4 \%$ | $85.1 \%$ | $85.1 \%$ |
| $75.1 \%$ | $67.1 \%$ | $67.4 \%$ | $68.4 \%$ |

Fall 2010 Cohort Fall 2011 Cohort Fall 2012 Cohort Fall 2013 Cohort

| $68.5 \%$ | $68.5 \%$ | $68.5 \%$ | $67.7 \%$ |
| :--- | :--- | :--- | :--- |
| $47.9 \%$ | $46.7 \%$ | $44.0 \%$ | $54.6 \%$ |
| $28.0 \%$ | $29.0 \%$ | $18.5 \%$ | $23.3 \%$ |
| $49.8 \%$ | $47.5 \%$ | $45.6 \%$ | $48.2 \%$ |

Fall 2010 Cohort Fall 2011 Cohort Fall 2012 Cohort Fall 2013 Cohort

| $42.4 \%$ | $49.1 \%$ | $39.7 \%$ | $45.3 \%$ |
| :--- | :--- | :--- | :--- |
| $62.0 \%$ | $59.9 \%$ | $55.7 \%$ | $59.9 \%$ |
| $44.7 \%$ | $34.6 \%$ | $34.2 \%$ | $38.0 \%$ |


| FY 2014 | FY 2015 | FY 2016 | FY 2017 |
| :---: | :---: | :---: | :---: |
| 582 |  |  |  |
| 1,780 | 674 | 608 | 583 |
| 297 | 1,984 | 1,943 | 2,029 |
| 2,659 | 289 | 287 | 212 |
|  | 2,947 | 2,843 | 2,824 |
| Fall 2014 | Fall 2015 | Fall 2016 | Fall 2017 |
| 5,495 | 5,674 | 5,646 | 5,487 |


| FY 2014 | FY 2015 | FY 2016 | FY 2017 |
| :---: | :---: | :---: | :---: |
| 818 | 1,004 | 786 | 822 |


| Alumni Survey | Alumni Survey | Alumni Survey | Alumni Survey |
| :---: | :---: | :---: | :---: |
| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 4}$ | $\mathbf{2 0 1 6}$ |
| $97.0 \%$ | $97.0 \%$ | $100.00 \%$ | $84.9 \%$ |


| Spring 2011 <br> Cohort | Spring 2013 <br> Cohort | Spring 2015 <br> Cohort | Spring 2017 <br> Cohort |
| :---: | :---: | :---: | :---: |
| $78.4 \%$ | n/a | $86.5 \%$ | $54.8 \%$ |


| Alumni Survey | Alumni Survey | Alumni Survey | Alumni Survey |
| :---: | :---: | :---: | :---: |
| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 4}$ | $\mathbf{2 0 1 6}$ |
| $78.1 \%$ | $82.7 \%$ | $82.8 \%$ | 85.7 |


| FY 2014 | FY 2015 | FY 2016 | FY 2017 |
| :---: | :---: | :---: | :---: |
| $94 \%$ |  |  |  |
| 18 | $100 \%$ | $100 \%$ | $100 \%$ |
| $85 \%$ | 17 | 18 | 13 |
| 129 | $74.9 \%$ | $76.2 \%$ | $87.0 \%$ |
| $100 \%$ | 171 | 143 | 131 |
| 12 | $100 \%$ | $100 \%$ | $100 \%$ |
|  | 17 | 13 | 11 |
| AY 13-14 | AY 14-15 | AY 15-16 | AY 16-17 |

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|  | a. Cumulative GPA after first year of 2.0 or above <br> b. Mean GPA after first year <br> Methodology to calculate this indicator changed starting in AY 15-16 | Not Available Not Available | Not Available Not Available | $\begin{gathered} 85.5 \% \\ 2.81 \end{gathered}$ | $\begin{gathered} 86.1 \% \\ 2.85 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | FY 2014 | FY 2015 | FY 2016 | FY 2017 |
| 27 | Expenditures by function <br> a. Instruction <br> b. Academic support <br> c. Student services <br> d. Other | $\begin{aligned} & 34.0 \% \\ & 16.5 \% \\ & 11.3 \% \\ & 38.2 \% \end{aligned}$ | $\begin{aligned} & 34.7 \% \\ & 16.9 \% \\ & 11.5 \% \\ & 36.9 \% \end{aligned}$ | $\begin{aligned} & 34.2 \% \\ & 17.0 \% \\ & 12.2 \% \\ & 36.6 \% \end{aligned}$ | $\begin{aligned} & 34.1 \% \\ & 17.7 \% \\ & 12.3 \% \\ & 35.9 \% \end{aligned}$ |
| Goal 3: Innovation |  |  |  |  |  |
| 28 | Full-time employed career program graduates working in a related field | $\begin{gathered} \text { Alumni Survey } \\ 2008 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Alumni Survey } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Alumni Survey } \\ 2014 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Alumni Survey } \\ 2016 \\ \hline \end{gathered}$ |
|  |  | 90.0\% | 85.0\% | 60.0\% | 64.9\% |
|  |  | $\begin{gathered} \text { Alumni Survey } \\ 2008 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Alumni Survey } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Alumni Survey } \\ 2014 \end{gathered}$ | Alumni Survey 2016 |
| 29 | Graduate satisfaction with job preparation <br> Note: Response categories changed starting in 2016. | 69.0\% | 92.0\% | 83.3\% | 62.0\% |
|  |  | FY 2014 | FY 2015 | FY 2016 | FY 2017 |
| 30 | Enrollment in continuing education workforce development courses <br> a. Unduplicated annual headcount <br> b. Annual course enrollments | $\begin{aligned} & 10,790 \\ & 18,222 \end{aligned}$ | $\begin{gathered} 9,079 \\ 16,441 \end{gathered}$ | $\begin{aligned} & 10,060 \\ & 19,264 \end{aligned}$ | $\begin{aligned} & 10,206 \\ & 19,566 \end{aligned}$ |
| 31 |  | FY 2014 | FY 2015 | FY 2016 | FY 2017 |
|  | Enrollment in Continuing Professional Education leading to government or industry-required certification or licensure <br> a. Unduplicated annual headcount <br> b. Annual course enrollments | $\begin{gathered} 5,665 \\ 10,708 \end{gathered}$ | $\begin{aligned} & 4,972 \\ & 9,874 \end{aligned}$ | $\begin{gathered} 5,432 \\ 11,348 \end{gathered}$ | $\begin{gathered} 5,517 \\ 10,974 \end{gathered}$ |
| 32 |  | FY 2014 | FY 2015 | FY 2016 | FY 2017 |
|  | Number of business organizations provided training and services under contract | 58 | 62 | 67 | 68 |
| 33 |  | FY 2014 | FY 2015 | FY 2016 | FY 2017 |
|  | Enrollment in contract training courses <br> a. Unduplicated annual headcount | 4,378 | 3,144 | 4,004 | 3,902 |
|  | b. Annual course enrollments | 8,392 | 6,977 | 8,917 | 8,848 |
|  |  | FY 2014 | FY 2015 | FY 2016 | FY 2017 |
| 34 | Employer satisfaction with contract training | 95.0\% | 97.6\% | 98.0\% | 98.0\% |

ie performance

Benchmark
FY 2020
57,877
36,367
27,115
Benchmark
Fall 2020 50.0\%

Benchmark
Fall 2020
80.0\%

Benchmark
Fall 2020 60.0\%

Benchmark

$$
\begin{gathered}
25,125 \\
1,500 \\
\text { Benchmark } \\
\text { FY 2021 } \\
\hline 55.0 \% \\
\\
\\
\text { Benchmark } \\
\text { FY 2020 } \\
\hline \\
10,000 \\
14,000 \\
\text { Benchmark } \\
\text { FY 2020 } \\
\hline 7,000 \\
13,000 \\
\text { Benchmark } \\
\text { Fall 2020 } \\
\hline 80.0 \% \\
\hline \text { Benchmark } \\
\text { FY 2020 } \\
\hline 65.0 \% \\
\text { Benchmark } \\
\text { July 2020 } \\
\hline \text { Not Applicable } \\
\text { Benchmark } \\
\text { Fall 2020 } \\
\hline 35.0 \% \\
\text { Benchmark } \\
\hline \text { Benchmark } \\
\text { Fall 2020 } \\
\hline 46.0 \% \\
\hline \text { Fall 2019 Cohort } \\
\hline 85.0 \% \\
85.0 \% \\
\hline
\end{gathered}
$$

85.0\%

Not Applicable

Benchmark Fall 2016 Cohort 60.0\%

Benchmark Fall 2016 Cohort
90.0\%
90.0\%

Not Applicable 80.0\%

# Benchmark 

Fall 2016 Cohort
$80.0 \%$
$80.0 \%$
$80.0 \%$

Benchmark Fall 2016 Cohort
74.0\%
74.0\%

Not Applicable 60.0\%

Benchmark Fall 2016 Cohort
60.0\%
60.0\%
60.0\%

| Benchmark <br> FY 2020 |
| :---: |
|  |
| 725 |
| 2,200 |
| 305 |
| 3,230 |

Benchmark
Fall 2020 5,875

Benchmark
FY 2020 1,225

Benchmark Alumni Survey 2018
90.0\%

Benchmark
Spring 2019 Cohort 84.0\%

Benchmark Alumni Survey 2018
90.0\%

## Benchmark

 FY 2020 90\%Not Applicable 88.0\%

Not Applicable 80.0\%

Not Applicable
Benchmark AY 2019-20

| $\begin{gathered} 85.0 \% \\ 2.80 \end{gathered}$ |
| :---: |
| $\begin{gathered} \text { Benchmark } \\ \text { FY } 2020 \\ \hline \end{gathered}$ |
| $\begin{aligned} & 36.0 \% \\ & 17.0 \% \\ & 12.0 \% \\ & 35.0 \% \end{aligned}$ |
| $\qquad$ |
| 90.0\% |
| $\begin{gathered} \text { Benchmark } \\ \text { Alumni Survey } \\ 2018 \\ \hline \end{gathered}$ |
| 90.0\% |
| $\begin{aligned} & \text { Benchmark } \\ & \text { FY } 2020 \end{aligned}$ |
| $\begin{aligned} & 12,000 \\ & 19,000 \end{aligned}$ |
| Benchmark FY 2020 |
| $\begin{gathered} 6,000 \\ 11,000 \end{gathered}$ |
| $\begin{gathered} \text { Benchmark } \\ \text { FY } 2020 \end{gathered}$ |
| 80 |
| Benchmark FY 2020 |
| 4,000 |
| 7,500 |
| Benchmark FY 2020 |
| 95.0\% |

