



REMOTE SERVICE DELIVERY: PROGRAM UPDATES

MONTGOMERY COUNTY PUBLIC SCHOOLS | MONTGOMERY COLLEGE | THE UNIVERSITIES AT SHADY GROVE

*Our world has changed dramatically in the past six-weeks - but our commitment to serve ACES students hasn't faltered. Since our March 16th transition to remote service delivery, ACES staff completed **over 3,000 touch points** with ACES students - ranging from coaching sessions to structured career workshops. Food assistance and financial assistance was rapidly deployed to our families in need. Staff administered a technology needs survey to students across the ACES Pathway and filled requests to ensure that no ACES student falls through the cracks during these challenging times. ACES staff rapidly identified and implemented strategic changes in the way the needs of students are met to stay focused on achieving our mission of college completion and professional success.*

PLATFORMS/TECHNOLOGY UTILIZED TO SUPPORT & ENGAGE STUDENTS

***ZOOM | *GOOGLE MEET | iSPRING | *GOOGLE CLASSROOM | GCHAT | *GOOGLE SITES | *TEXT | *REMIND | BLACKBOARD COLLABORATE | WEBEX | FACETIME | *EMAIL | *PHONE**
**DENOTES PLATFORMS THAT ARE APPROVED/USED SPECIFICALLY WITH MCPS STUDENTS*



**DENOTES ACTIVITIES AND SERVICES THAT ARE IN PROGRESS/COMING SOON*

PARTNERSHIP COMMUNICATION

- ACES COACH PARTICIPATION IN MCPS COUNSELING MEETINGS
- SHARING STUDENT CONTACT DATA TO CROSS REFERENCE REMOTE STUDENT ENGAGEMENT
- PRINCIPAL/RC COMMUNICATION FOR INDIVIDUAL STUDENT NEEDS
- BI-WEEKLY ACES OPERATIONS TEAM MEETINGS

ADAPTING SUMMER PROGRAMMING

MISSION POSSIBLE INCOMING 11TH GRADERS NEW PROPOSED DATES AUG 10 - AUG 15	reach HIRE INCOMING 12TH GRADERS NEW PROPOSED DATES AUG 3 - AUG 7	MAKE YOUR MOVE INCOMING MC STUDENTS NEW PROPOSED DATES AUG 3 - AUG 7
--	--	---

ACES STAFF IS PREPARING FOR EITHER AN IN-PERSON OR REMOTE DELIVERY OF SUMMER PROGRAMMING



REMOTE SERVICE DELIVERY: OUTREACH HIGHLIGHTS

MONTGOMERY COUNTY PUBLIC SCHOOLS | MONTGOMERY COLLEGE | THE UNIVERSITIES AT SHADY GROVE

FINANCIAL SUPPORT

\$9K+ GIFT CARD SUPPORT FOR FOOD SECURITY ISSUES

\$13K+ SUPPORT FOR TECHNOLOGY NEEDS

\$37K+ SCHOLARSHIP SUPPORT

"I would like to say thank you, it was a big help and I couldn't thank you enough for always putting us first [heart emojis]."
- Junior, Clarksburg HS

They're loaning chrome books to students that need it so if you need one you have to get it tomorrow. I posted about it in the Google classroom

Where would I get it

At Blake between 8am and 11am tomorrow. You need your MCPS ID too

All the details are in the google classroom post

Also thank you for your hard work with your students trying to keep us on track even while we're not at school We all appreciate it so much ❤️

- MC-Bound Senior, Gaithersburg HS

Ok and thank you for letting me know you you be looking out for me

My own peoples don't even be looking out for me

- MC-Bound Senior, Blake HS

"This was my first time with a career coach but I was amazed at the ease of access and speed at which I gained help, I honestly thought due to the corona virus the services would be halted but on the contrary this was the best time to fix my resume." - Junior, Springbrook HS

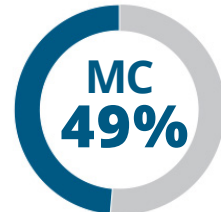
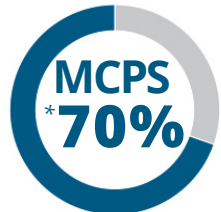
COMMUNITY MESSAGES

UNIQUE STUDENT CONTACTS BY INSTITUTION

* **1148** MCPS | **417** MC | **86** USG

UNIQUE STUDENT CONTACTS ARE DEFINED AS AN UNDUPLICATED CONTACT WITH A STUDENT DURING OUR REMOTE PERIOD SPANNING 3.16.2020-4.28.2020.

UNIQUE CONTACTS BY PERCENTAGE OF STUDENT POPULATION



*AN ADDITIONAL 212 10TH GRADERS WERE CONTACTED AS A PART OF THE RECRUITMENT PROCESS. THE ACES CAREER READINESS TEAM & USG SUCCESS COORDINATOR COMPLETED 570 STUDENT TOUCH POINTS THROUGHOUT THE PATHWAY.

"I want to thank you for taking the time to meet up with me to go over my cover letter and resume....Again, thank you for all your help. I don't know what I would do without all your help." - UMCP Student at USG

700 POUNDS OF FOOD DELIVERED

"This is perfect timing because I was let go from my job last week because of the virus." - MC-Bound Senior, Northwood HS

MC FACULTY OUTREACH CAMPAIGN TO GAUGE STUDENT CLASS ENGAGEMENT

"Thank you for your dedication to the success of our students; we are in this together."

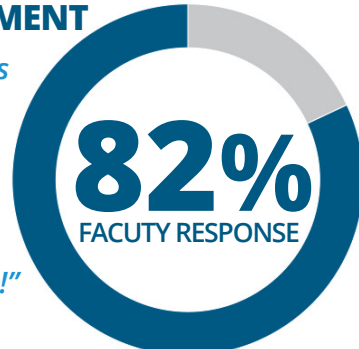
- Biology Faculty Member

"ACES coaches are such a lifeline."

- English Faculty Member

"A million thanks for ACES and all that you do!"

- Education Faculty Member



DELIVERED

11

ONLINE NEWSLETTERS/
COMMUNITY EMAILS

RECORDED

8458

TOTAL ONLINE NEWSLETTERS/
COMMUNITY EMAILS OPENED