

# **Adult ESOL & Literacy Grant Program**

The Adult ESOL Program provides basic English language and life skills instruction to Maryland residents whose native language is not English. Students must be at least 18 years old. This program does not provide services to F1 and J1 visa holders.

## **ESOL for Customer Service, Spring 2025**

Are you actively and currently looking for a job in customer service, or for a better opportunity in the sales and service industry? Would you like to improve your English speaking, listening, and writing skills?

If you answered "Yes" to these questions and qualify, this training is for YOU!

This class will help you learn the English and basic skills you need in the sales and customer service field.

### To learn more about the course go to:

https://www.montgomerycollege.edu/esol-workplus

## SCHEDULE:

#### Class meets on-line via Zoom

February 5-April 16, 2025 Monday, Wednesday, & Thursday (6:00-9:30 pm)

## Class Application Process and On-line Information Session

Current students can apply in class. Ask your teacher about how to apply for Spring 2025

To apply for this class:	Information Session Dates:	To register for an on-line
You <mark>must</mark> attend an on-line information session.	Choose <mark>one</mark> session to attend.	information session: Scan the QR code below, click the link, or type it into your web browser.
You MUST register for the information session.	December 3, 2024 at 7:30 pm	
You MUST take the in- person placement	OR	
tests.  Information about	December 5, 2024 at 6:00 pm	ESOL for Customer Service
testing will be given at the information session.		https://bit.ly/4c2bkEk

For more information, please send enquiries via e-mail to: <a href="ESOL@montgomerycollege.edu">ESOL@montgomerycollege.edu</a> or call: 240-567-8950.

**Disability Services**: For disability related accommodations, please contact the Montgomery College Disability Support Services (DSS) office via e-mail to: natalie.martinez@montgomerycollege.edu at least two weeks before registration.

"Montgomery College is an academic institution that is committed to equal opportunity and fostering diversity among its student body, faculty, and staff".

This program is funded by the MD Dept. of Labor, the U.S. Dept. of Education, and the Montgomery County Government.