

# TRANSPORTATION SAFETY INSTITUTE

## 911 Dispatch Academy



Recognize the roles and responsibilities the 911 Telecommunicator plays in applying the principles, practices, and standards of care when servicing 911 calls. Learn and recognize the difference in fire, medical, or police responses to 911 calls.

### Part 1. 911 Dispatch Academy

Course: SFT087

CRN: 36138

Gaithersburg Business Training Center April 14-May 16

6-9 pm Tues. & Thurs. and 9 am-3:30 pm Sat.

\$800 + \$170 fee = \$970; NMR add \$400

Includes Emergency Telecommunication Course and Exam

### Part 2. CPR/AED

Course: CPR084

CRN: TBA

Gaithersburg Business Training Center May 4

5:00-9:00 pm

\$62 + \$25 fee = \$87; NMR add \$50

