Instructions for Resetting your Password

1. Go to www.montgomerycollege.edu Click on Access MYMC.

2. Click on “Forgot Password”

3. Click on SMS/PIN PASSWORD RESET

Forgot Password

SET A NEW PASSWORD USING YOUR SECURITY QUESTIONS

Use your security questions to set a new password to your account.
Instructions for Resetting your Password

4. Enter your MyMC ID (username) and click on the box to agree the terms. Click Submit

1. Verify your identity and request a PIN: Enter your user information

   * MyMC ID: 
   
   * I agree to receive a reset PIN sent via text message to my personal mobile device and/or email to my personal non-Montgomery College email address. Message and data rates may apply. Also, by using this service you are agreeing to the college’s Acceptable Use Policy (AUP).

   Submit

5. Select how you would like to receive your PIN from the options provided.

6. Type in your PIN

7. Create a new password using the “password rules” shown on the screen. Click Submit

5. Create and confirm your new password

   * New Password:
   
   Password Strength:

   * Re-type Password:
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8. Click **OK** on the pop up confirming your password reset.

9. **Exit** the screen and go back to Access MYMY (or click the link below) and **log in** using your new password.

https://mymclogin.glb.montgomerycollege.edu/authenticationendpoint/login.do?commonAuthCallerPath=%252Fcas%252Flogin&forceAuth=false&passiveAuth=false&tenantDomain=carbon.super&sessionDataKey=13c7b7be-f54b-4e1b-979a-70cf8d1c29c3&relyingParty=Luminis5UserPortal&type=cassso&sp=Luminis5UserPortal&isSaaSApp=false&authenticators=BasicAuthenticator:LOCAL

If you need additional assistance, please contact the IT Help desk at 240-567-7222.