



*Make It Happen!
Innovation Grant*

INFORMATION DATA FORM

- 1. Project Name:** New Patterns of Learning, Need, and Service
- 2. Project Director:** Mark Miller, Librarian, RC-213, Takoma Park / Silver Spring campus, 301-650-1538
- 3. Project Starting and Ending Date:** The start date for projects in this round of grants is January 2006; the beginning of much of the research will coincide with the opening of the new Student Services Center in Fall '06 (FY07); completion of the study is planned for the end of December 2006. The library expects to design detailed contours of the study before the Fall 2006 semester begins and to establish certain baseline measures that will allow meaningful comparison.
- 4. Brief description of the project:** Librarians will develop metrics, and will work toward measuring, changes in learners' information-seeking behavior, in order to develop recommendations to enhance library services in light of the opening of the new Student Services Center, the advent of wireless, and other developments on the Takoma Park / Silver Spring campus.
- 5. State fundamental need or concern addressed in this project.** Success at Montgomery College for many students depends on academic and learning support services, including the services the Library provides in the form of access to information resources and instruction about research techniques. As technology and the physical configuration of the campus change, it is expected that information-seeking behavior will change and will require some changes in the ways the Library serves the college community.

6. **List the project's core goals and/or objectives.** The core goal is to gather useful information about changing behaviors and changing patterns of information need, in order to prepare to meet such needs. Objectives include developing (and then implementing) a methodology that includes qualitative and quantitative dimensions, in order to develop data upon which recommendations can be made.

7. **Who will benefit from this project?** The primary beneficiaries will be the students. Incidentally, the whole campus community of learners should benefit. In addition, the library expects to benefit by having reliable information that will help the library fulfill its mission to serve the information needs of the college community.